

Sheridan College - 2019-20 Student Satisfaction Rate by Program							
<i>2019-20 Student Survey (consortium of 19 Ontario colleges)</i>	<i>% Q13 Knowledge and Skills - Future Career</i>	<i>% Q24 Learning Experiences - Program Quality</i>	<i>% Q39 Quality of Services</i>	<i>% Q49 Quality of Facilities/Resources</i>	<i>% KPI Student Satisfaction KPI</i>	<i>Number of students included in KPI</i>	<i>Total number of surveys</i>
Sheridan Overall	86.7	79.8	58.9	70	73.9	9620	10926
Adv Manufacturing Mgmt Co-op - PAMFC (Davis Campus)	75	41.7	58.3	75	62.5	12	12
Advanced Special Effects Makeup - PASEM (Trafalgar Campus)	95	85	40	60	70	20	21
Advanced Television and Film - PATAF (Trafalgar Campus)	88.9	88.9	55.6	74.1	76.9	27	29
Advertising - Account Management - PADAC (Hazel McCallion Campus)	92.3	84.6	53.8	76.9	76.9	13	15
Advertising and Marketing Comm - PADMK (Hazel McCallion Campus)	84.3	80	61.7	80	76.5	115	138
Advertising/Marketing CommMgmt - PAMCM (Hazel McCallion Campus)	93.1	87.9	63.8	69	78.4	58	72
Animal Care - PANCR (Davis Campus)	100	92.6	57.4	53.7	75.9	54	58
Architectural Technician - PATCN (Hazel McCallion Campus)	90.2	92.7	80.5	92.7	89	41	47
Architectural Technology - PARTY (Hazel McCallion Campus)	94.9	87.3	51.9	62	74.1	79	85
Architectural Technology Coop - PARTC (Hazel McCallion Campus)	93.5	93.5	70.1	76.6	83.4	77	83
Art Fundamentals - PARTF (Trafalgar Campus)	87	91.5	75.7	83.1	84.3	177	198
Bach. Applied Comp. Science - Mobile - PBACS (Trafalgar Campus)	76.4	65.5	53.6	75.5	67.7	110	115
Bach. Business Admin Accounting - PBACC (Hazel McCallion Campus)	86.4	81.5	51.9	75.3	73.8	81	89
Bach. Business Admin Finance - PBBAF (Hazel McCallion Campus)	64.3	52.4	42.9	57.1	54.2	42	49
Bach. Business Admin Human Resources (PBHRM) PBHRM (Hazel McCallion Campus)	84.6	71.8	61.5	74.4	73.1	39	42
Bach. Business Admin Market Mgmt (PBBAM) PBBAM (Hazel McCallion Campus)	70.2	68.1	46.8	61.7	61.7	47	51
Bach. Business Admin Spply Chain Mgmt (PBSCM) PBSCM (Hazel McCallion Campus)	79.2	54.2	41.7	54.2	57.3	24	25
Bach. Craft & Design Ceramics (PBCRDC) PBCRDC (Trafalgar Campus)	92.6	85.2	63	74.1	78.7	27	28
Bach. Craft & Design Furniture (PBCRDF) PBCRDF (Trafalgar Campus)	87.2	82.1	46.2	69.2	71.2	39	45
Bach. Craft & Design Industrial (PBCRDI) PBCRDI (Trafalgar Campus)	90.9	79.5	59.1	72.7	75.6	44	49
Bach. Crafts & Design Glass (PBCRDG) PBCRDG (Trafalgar Campus)	90.5	76.2	47.6	52.4	66.7	21	24
Bach. Crafts & Design Textile (PBCRDT) PBCRDT (Trafalgar Campus)	78	90.2	41.5	73.2	70.7	41	43
Bach. Creative Writing & Publishing (PBCWP) PBCWP (Hazel McCallion Campus)	100	93.8	37.5	71.9	75.8	32	36
Bach. Music Theatre Performance (PBAMT) PBAMT (Trafalgar Campus)	96.5	88.5	54	61.1	75	113	120
Bach. of Early Childhood Leadership (PBECL) PBECL (Davis Campus)	78.9	77.1	41.3	29.4	56.7	109	125
Bachelor of Animation (PBAAA) PBAAA (Trafalgar Campus)	87	81.4	53.7	72.7	73.7	231	257
Bachelor of Community Safety (PBCMS) PBCMS (Davis Campus)	88.2	82.4	26.5	17.6	53.7	34	38
Bachelor of Film and Television (PBFTV) PBFTV (Trafalgar Campus)	87.4	80.6	50	64.4	70.6	222	243
Bachelor of Game Design (PBGDS) PBGDS (Trafalgar Campus)	92	84	52.9	76.4	76.3	225	248
Bachelor of Interaction Design (PBIDS) PBIDS (Trafalgar Campus)	87.2	79.5	66.7	80	78.3	195	216
Bachelor of Interior Design (PBAID) PBAID (Hazel McCallion Campus)	93.4	81.6	49.3	69.9	73.5	136	147
Bachelor of Mech. Engineering (PBENM) PBENM (Davis Campus)	66.7	28.6	28.6	47.6	42.9	21	28
Bachelor of Photography (PBAAP) PBAAP (Trafalgar Campus)	93.3	91.6	52.8	69.7	76.8	178	192
BAHSc Athletic Therapy (PBAHS) PBAHS (Davis Campus)	95.5	91.6	36.1	36.1	64.8	155	172
BAISc (Info Systems Security) (PBAIS) PBAIS (Trafalgar Campus)	82.8	66.4	44	68.7	65.5	134	148
BHSc Kinesiology & Health Prom. (PBHSc) PBHSc (Davis Campus)	87.7	76.9	21.5	26.2	53.1	65	71
Bus Analysis & Process Mgmt (PBAPM) PBAPM (Hazel McCallion Campus)	52.6	36.8	34.2	78.9	50.7	38	41
Business (PBUSS) PBUSS (Davis Campus)	87.3	84.7	82.5	85.1	84.9	275	328
Business (PBUSS) PBUSS (Hazel McCallion Campus)	79.7	79.7	69.9	78.9	77	123	142

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Sheridan Overall	86.7	79.8	58.9	70	73.9	9620	10926
Business Accounting (PBUSA) PBUSA (Davis Campus)	86.3	83.6	67.1	84.9	80.5	73	79
Business Accounting (PBUSA) PBUSA (Hazel McCallion Campus)	82.4	77	66.2	79.7	76.4	74	79
Business Admin - Accounting (PBSAA) PBSAA (Davis Campus)	81.5	70.4	70.4	74.1	74.1	27	30
Business Admin - Accounting (PBSAA) PBSAA (Hazel McCallion Campus)	83.1	70.1	53.2	79.2	71.4	77	83
Business Admin - Accounting Coop (PBSAC) PBSAC (Hazel McCallion Campus)	89.7	76.9	76.9	74.4	79.5	39	47
Business Admin - Finance (PBAFI) PBAFI (Hazel McCallion Campus)	82.2	75.6	68.9	82.2	77.2	45	53
Business Admin - Finance Coop (PBAFC) PBAFC (Hazel McCallion Campus)	76.5	82.4	64.7	94.1	79.4	17	20
Business Admin - Human Resources (PBAHR) PBAHR (Davis Campus)	81.3	87.5	56.3	62.5	71.9	16	17
Business Admin - Human Resources (PBAHR) PBAHR (Hazel McCallion Campus)	75.7	72.9	54.3	64.3	66.8	70	80
Business Admin - Human Resources Coop (PBAHC) PBAHC (Hazel McCallion Campus)	89.7	79.3	58.6	79.3	76.7	29	35
Business Admin - Marketing (PBAMK) PBAMK (Hazel McCallion Campus)	72.4	70.9	53.5	67.7	66.1	127	155
Business Admin - Marketing Coop (PBAMC) PBAMC (Hazel McCallion Campus)	67.9	64.3	64.3	67.9	66.1	28	32
Business Administration - Finance (PBAFI) PBAFI (Davis Campus)	77.8	88.9	44.4	66.7	69.4	9	10
Business Finance (PBUFI) PBUFI (Davis Campus)	100	81.8	63.6	63.6	77.3	11	17
Business Finance (PBUFI) PBUFI (Hazel McCallion Campus)	90.9	81.8	63.6	79.5	79	44	47
Business Human Resources (PBUHR) PBUHR (Davis Campus)	92.1	81.6	63.2	73.7	77.6	38	40
Business Human Resources (PBUHR) PBUHR (Hazel McCallion Campus)	92.1	89.5	55.3	81.6	79.6	38	42
Business Marketing (PBUMK) PBUMK (Davis Campus)	79.6	67.3	75.5	75.5	74.5	49	53
Business Marketing (PBUMK) PBUMK (Hazel McCallion Campus)	84.6	79.5	64.1	75.6	76	78	85
Chemical Eng. Technology Coop (PCETC) PCETC (Davis Campus)	83.3	100	66.7	83.3	83.3	6	6
Chemical Eng. Technology Env. (PCETE) PCETE (Davis Campus)	83.3	66.7	33.3	66.7	62.5	6	6
Chemical Engineering Technology (PCETY) PCETY (Davis Campus)	100	80	40	60	70	5	7
Chemical Laboratory Technician (PCLTN) PCLTN (Davis Campus)	77.7	64.9	50	75.5	67	94	114
Child and Youth Care (PCYCD) PCYCD (Davis Campus)	90.6	79.5	51.3	48.7	67.5	117	144
Child and Youth Care (PCYCD) PCYCD (Trafalgar Campus)	94	86.2	59.5	68.1	76.9	116	128
Community and Justice Services (PCAJS) PCAJS (Davis Campus)	94.3	80.5	52.9	55.2	70.7	87	99
Computer Animation (PCANM) PCANM (Trafalgar Campus)	92.5	85	65	75	79.4	40	45
Computer Engineering Technician (PCPEN) PCPEN (Davis Campus)	83.9	80.6	87.1	96.8	87.1	31	34
Computer Engineering Technology (PCPET) PCPET (Davis Campus)	59	59	48.7	61.5	57.1	39	46
Computer Programmer (PCOMP) PCOMP (Davis Campus)	81.8	69.1	59.1	72.7	70.7	110	123
Computer Programmer (PCOMP) PCOMP (Trafalgar Campus)	82.2	64.4	54.8	72.6	68.5	73	83
Computer Systems Technician (PCSSN) PCSSN (Davis Campus)	89.5	75.4	70.2	71.9	76.8	57	70
Computer Systems Technology Net (PCSTS) PCSTS (Davis Campus)	74.7	58.6	52.5	56.6	60.6	99	109
Computer Systems Technology Net (PCSTS) PCSTS (Trafalgar Campus)	83.1	58.4	63.6	75.3	70.1	77	88
Computer Systems Technology SA (PCSTA) PCSTA (Davis Campus)	88.1	67.8	62.7	54.2	68.2	59	72
Computer Systems Technology SA (PCSTA) PCSTA (Trafalgar Campus)	82.2	66.7	64.4	86.7	75	45	46
Computer Systems Techn-Softw. Eng. (PCSSN) PCSSN (Trafalgar Campus)	83.3	77.8	66.7	77.8	76.4	18	21
Creative Industries Management (PCRIM) PCRIM (Hazel McCallion Campus)	46.2	38.5	53.8	76.9	53.8	13	15
Digital Creature Animation-Tech. Dir. (PCDCA) PCDCA (Trafalgar Campus)	100	91.7	75	83.3	87.5	12	13

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Sheridan Overall	86.7	79.8	58.9	70	73.9	9620	10926
Early Childhood Education - Intensive (PECEI) PECEI (Trafalgar Campus)	83.3	83.3	50	83.3	75	6	6
Early Childhood Education (PECED) PECED (Trafalgar Campus)	88.8	79.7	76.1	76.1	80.2	197	229
Early Childhood Education (PECED/PECEI) PECED (Davis Campus)	95.1	89	74.7	80.4	84.8	245	281
Educational Support (PCESD) PCESD (Trafalgar Campus)	94.4	83.3	61.1	88.9	81.9	18	19
Educational Support Intensive (PEDSI) PEDSI (Trafalgar Campus)	94.4	100	77.8	94.4	91.7	18	21
Electrical Techniques (PETEQ) PETEQ (Davis Campus)	66.7	100	66.7	100	83.3	3	6
Electromechanical Eng. Techn. (PELTN) PELTN (Davis Campus)	77.8	70.4	55.6	81.5	71.3	54	63
Electromechanical Eng. Techy (PEMTY) PEMTY (Davis Campus)	79.2	66.7	62.5	66.7	68.8	24	27
Electromechanical Eng. Techy Coop (PEMTC) PEMTC (Davis Campus)	75	62.5	62.5	75	68.8	8	11
Electronics Engineering Technician (PEETN) PEETN (Davis Campus)	87.5	77.1	70.8	87.5	80.7	48	53
Electronics Engineering Technology (PELTY) PELTY (Davis Campus)	63.6	40.9	45.5	59.1	52.3	22	26
Electronics Engineering Techy Coop (PEETC) PEETC (Davis Campus)	60	80	80	80	75	5	6
Environmental Technician (PENST) PENST (Davis Campus)	66.7	47.6	52.4	81	61.9	21	23
Game Develop. Adv Programming (PGDAP) PGDAP (Trafalgar Campus)	90	80	70	90	82.5	10	10
Game Level Design (PGLDS) PGLDS (Trafalgar Campus)	90	90	50	60	72.5	10	11
General Arts & Sci - University 2 yr (PGASU) PGASU (Trafalgar Campus)	75	87.5	56.3	75	73.4	16	16
General Arts & Science - ELS (PGASE) PGASE (Hazel McCallion Campus)	81	88.1	83.3	81	83.3	42	55
General Arts & Science - ELS (PGASE) PGASE (Trafalgar Campus)	84.3	88.2	74.5	76.5	80.9	51	61
Honours Bachelor of Illustration (PBAAI) PBAAI (Trafalgar Campus)	91.7	90.4	56.7	69.2	77	240	255
Human Resource Management Coop (PHRMC) PHRMC (Hazel McCallion Campus)	100	96.6	62.1	82.8	85.3	29	33
Interactive Media Management (PINME) PINME (Trafalgar Campus)	73.9	60.9	39.1	65.2	59.8	23	23
Interior Decorating (PINDE) PINDE (Hazel McCallion Campus)	94.4	88	63.9	76.9	80.8	108	125
International Business Mgmt (PINBM) PINBM (Hazel McCallion Campus)	78.6	78.6	67.9	85.7	77.7	28	32
International Business Mgmt Coop (PINBC) PINBC (Hazel McCallion Campus)	69.6	52.2	52.2	78.3	63	23	26
Internet Communications Technology (PICTE) PICTE (Trafalgar Campus)	84	80	60	68	73	25	31
Investigation - Public and Private (PIPAP) PIPAP (Davis Campus)	78.3	73.9	47.8	67.4	66.8	46	51
IT Support Services (PITSS) PITSS (Davis Campus)	86.2	79.3	51.7	62.1	69.8	29	32
IT Support Services Coop (PITSC) PITSC (Davis Campus)	90.5	76.2	61.9	76.2	76.2	21	23
Journalism (PJRNL) PJRNL (Trafalgar Campus)	84.8	82.6	50	71.7	72.3	46	52
Journalism - New Media (PJRNM) PJRNM (Trafalgar Campus)	94.4	77.8	44.4	88.9	76.4	18	19
Makeup for Media and Creative Arts (PMMCA) PMMCA (Trafalgar Campus)	83	77.7	52.7	76.8	72.5	112	116
Marketing Management Coop (PMKMC) PMKMC (Hazel McCallion Campus)	74.2	54.8	35.5	67.7	58.1	31	33
Mech. Eng. Techy Design & Draft (PMEDD) PMEDD (Davis Campus)	83.3	75	58.3	91.7	77.1	12	12
Mechanical Eng. Technician-Drafting (PMETD) PMETD (Davis Campus)	83.1	84.5	66.2	91.5	81.3	71	74
Mechanical Engineering Technician (PMETN) PMETN (Davis Campus)	74.2	68.8	55.9	75.3	68.5	93	109
Mechanical Engineering Technology (PMETY) PMETY (Davis Campus)	75.7	59.5	48.6	67.6	62.8	37	40
Mechanical Engineering Techy Coop (PMETC) PMETC (Davis Campus)	40	40	60	80	55	5	5
Media Fundamentals (PMDAF) PMDAF (Trafalgar Campus)	88.4	79.1	76.7	83.7	82	43	57
Office Admin - Health Services (POAHS) POAHS (Hazel McCallion Campus)	92.6	88.5	73	77.7	82.9	148	165

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Sheridan Overall	86.7	79.8	58.9	70	73.9	9620	10926
Office Administration Executive (POFAE) POFAE (Hazel McCallion Campus)	93.4	92.1	75	88.2	87.2	76	89
Office Administration Legal (POFAL) POFAL (Hazel McCallion Campus)	68.8	62.5	50	81.3	65.6	16	19
Office Administration Legal Coop (POFLC) POFLC (Hazel McCallion Campus)	80	40	40	60	55	5	8
Paralegal (PARAL) PARAL (Davis Campus)	92.7	83.2	59.1	52.6	71.9	137	153
Performing Arts - Preparation (PPAPN) PPAPN (Trafalgar Campus)	90.2	82.9	58.5	78	77.4	41	43
Personal Support Worker (PPSWK) PPSWK (Davis Campus)	92.3	80.8	69.2	76.9	79.8	26	31
Pharmacy Technician (PPHTO) PPHTO (Davis Campus)	93.2	79.7	69.5	72.9	78.8	118	132
Police Foundations (PPOLF) PPOLF (Davis Campus)	95.1	89.5	49	49	70.6	143	179
Practical Nursing - PPNNG (Davis Campus)	85.7	65.4	46.6	51.1	62.2	133	150
Pre-Health Sciences Pathways - PPHSS (Davis Campus)	78.1	71.9	54.7	56.3	65.2	64	73
Professional Accounting Grad - PPACG (Hazel McCallion Campus)	73.9	65.2	47.8	73.9	65.2	23	26
Project Management - PPRJM (Hazel McCallion Campus)	87.5	67.5	42.5	75	68.1	40	44
Public Relations - Corporate Comm. - PPRCC (Trafalgar Campus)	100	100	80	80	90	10	11
Social Service Worker - Gerontology - PSSWG (Davis Campus)	86.5	75	61.5	63.5	71.6	52	60
Social Service Worker - Gerontology - PSSWG (Trafalgar Campus)	100	96.2	84.6	84.6	91.3	26	32
Social Service Worker - PSSWK (Davis Campus)	93.4	87.5	60.4	61.5	75.7	273	318
Social Service Worker - PSSWK (Trafalgar Campus)	86.7	84	70.7	75.3	79.2	150	174
Tchn Prod Thtre and Live Evnts - PTTLT (Trafalgar Campus)	70.6	64.7	5.9	29.4	42.6	17	19
Teaching English - PTESL (Hazel McCallion Campus)	100	100	80	90	92.5	10	10
Techn Prod for Performing Arts - PTPPA (Trafalgar Campus)	93.2	88.6	50	75	76.7	44	51
Technology Fundamentals - PTECH (Davis Campus)	75	58.3	33.3	75	60.4	12	14
Veterinary Technician - PVETT (Davis Campus)	96.6	90.5	40.5	28.4	64	116	123
Visual and Creative Arts - Adv - PCVAD (Trafalgar Campus)	82.4	85.2	66.7	77.8	78	108	119
Visual and Creative Arts - PCVAT (Trafalgar Campus)	81.3	85	73.8	91.3	82.8	80	97
Visual Effects - PVEFF (Trafalgar Campus)	92.3	84.6	46.2	69.2	73.1	13	15
Visual Merchandising Arts - PVMAS (Hazel McCallion Campus)	95.8	93.8	50	79.2	79.7	48	55

Note: Students were included in KPI if they answered all 4 CAPSTONE questions and the semester question (Q2). Those students in first semester/term were excluded.