

Sheridan College 2018-19 KPI Student Satisfaction Rate by Program							
	% Q13 Knowledge and Skills - Future Career	% Q24 Learning Experiences - Program Quality	% Q39 Quality of Services	% Q49 Quality of Facilities/Reso urces	% KPI Student Satisfaction KPI	Number of students included in KPI	Total number of surveys
Sheridan Overall	86.9	79.3	60.4	69.7	74.1	10132	11623
Advanced Special Effects Makeup (PASEM) PASEM (Trafalgar Campus)	100	95.8	70.8	75	85.4	24	26
Advanced Television and Film (PATAF) PATAF (Trafalgar Campus)	96.6	82.8	55.2	72.4	76.7	29	34
Advertising and Marketing Comm (PADMK) PADMK (Hazel McCallion Campus)	86.4	79.6	58.3	84.5	77.2	103	122
Advertising/Marketing CommMgmt (PAMCM) PAMCM (Hazel McCallion Campus)	80	77.6	47.1	68.2	68.2	85	97
Animal Care (PANCR) PANCR (Davis Campus)	97	95.5	65.2	54.5	78	66	72
Architectural Technician (PATCN) PATCN (Hazel McCallion Campus)	85	77.5	70	85	79.4	40	49
Architectural Technology (PARTY) PARTY (Hazel McCallion Campus)	92.3	86.2	69.2	80	81.9	65	79
Architectural Technology Coop (PARTC) PARTC (Hazel McCallion Campus)	99.1	82.9	67.6	82	82.9	111	124
Art Fundamentals (PARTF) PARTF (Trafalgar Campus)	87.4	84.4	73.3	82.2	81.9	135	158
Bach. Applied Comp. Science - Mobile (PBACS) PBACS (Trafalgar Campus)	85	68.5	57.5	70.1	70.3	127	144
Bach. Business Admin Accounting (PBACC) PBACC (Hazel McCallion Campus)	80	78.5	53.8	89.2	75.4	65	69
Bach. Business Admin Finance Coop (PBBFC) PBBFC (Hazel McCallion Campus)	79.3	72.4	58.6	72.4	70.7	29	30
Bach. Business Admin Human Resources (PBHRM) PBHRM (Hazel McCallion Campus)	89.2	62.2	40.5	67.6	64.9	37	43
Bach. Business Admin Market Mgmt (PBBAM) PBBAM (Hazel McCallion Campus)	69.8	69.8	55.8	76.7	68	43	46
Bach. Business Admin Market Mgmt Coop (PBBMC) PBBMC (Hazel McCallion Campus)	66.7	83.3	50	66.7	66.7	6	7
Bach. Business Admin Spplly Chain Mgmt (PBSCM) PBSCM (Hazel McCallion Campus)	77.8	66.7	50	83.3	69.4	18	22
Bach. Craft & Design Ceramics (PBCRDC) PBCRDC (Trafalgar Campus)	95.2	95.2	42.9	81	78.6	21	23
Bach. Craft & Design Furniture (PBCRDF) PBCRDF (Trafalgar Campus)	96.7	90	53.3	83.3	80.8	30	35
Bach. Craft & Design Industrial (PBCRDI) PBCRDI (Trafalgar Campus)	96.3	88.9	59.3	74.1	79.6	27	30
Bach. Crafts & Design Glass (PBCRDG) PBCRDG (Trafalgar Campus)	84.6	61.5	23.1	38.5	51.9	13	16
Bach. Crafts & Design Textile (PBCRDT) PBCRDT (Trafalgar Campus)	89.5	89.5	42.1	52.6	68.4	19	21
Bach. Creative Writing & Publishing (PBCWP) PBCWP (Hazel McCallion Campus)	94.6	92.9	44.6	66.1	74.6	56	59
Bach. Music Theatre Performance (PBAMT) PBAMT (Trafalgar Campus)	98.5	91.2	46.3	41.9	69.5	136	146
Bach. of Early Childhood Leadership (PBECL) PBECL (Davis Campus)	78.9	73.3	48.9	26.7	56.9	90	116
Bachelor of Animation (PBAAA) PBAAA (Trafalgar Campus)	88.8	83.9	55.3	71.1	74.8	322	351
Bachelor of Community Safety (PBCMS) PBCMS (Davis Campus)	95.7	82.6	69.6	56.5	76.1	23	27
Bachelor of Film and Television (PBFTV) PBFTV (Trafalgar Campus)	85	77.5	48.2	63.6	68.6	280	313
Bachelor of Game Design (PBGDS) PBGDS (Trafalgar Campus)	90.1	82.3	53.6	79.6	76.4	181	204
Bachelor of Interaction Design (PBIDS) PBIDS (Trafalgar Campus)	88.6	85.7	71	82.9	82	210	223
Bachelor of Interior Design (PBAID) PBAID (Hazel McCallion Campus)	88.4	76.8	38.4	63.8	66.8	138	151
Bachelor of Photography (PBAAP) PBAAP (Trafalgar Campus)	96.6	89	63.6	82.2	82.8	118	132
BAHSc Athletic Therapy (PBAHS) PBAHS (Davis Campus)	94.5	89.6	34.6	29.1	62	182	194
BAISc (Info Systems Security) (PBAIS) PBAIS (Trafalgar Campus)	87.7	64.9	50	65.8	67.1	114	131
BHSc Kinesiology & Health Prom. (PBHSK) PBHSK (Davis Campus)	89.3	89.3	50	45.2	68.5	84	91

Sheridan College 2018-19 KPI Student Satisfaction Rate by Program							
	% Q13 Knowledge and Skills - Future Career	% Q24 Learning Experiences - Program Quality	% Q39 Quality of Services	% Q49 Quality of Facilities/Reso urces	% KPI Student Satisfaction KPI	Number of students included in KPI	Total number of surveys
Sheridan Overall	86.9	79.3	60.4	69.7	74.1	10132	11623
Business (PBUSS) PBUSS (Davis Campus)	90.4	84.9	85.6	83	86	271	335
Business (PBUSS) PBUSS (Hazel McCallion Campus)	83.4	82.8	72.8	85.4	81.1	151	180
Business Accounting (PBUSA) PBUSA (Davis Campus)	91.4	87.9	69	77.6	81.5	58	64
Business Accounting (PBUSA) PBUSA (Hazel McCallion Campus)	87.9	79.3	63.8	81	78	58	67
Business Admin - Accounting (PBSAA) PBSAA (Davis Campus)	88.2	91.2	85.3	91.2	89	34	40
Business Admin - Accounting (PBSAA) PBSAA (Hazel McCallion Campus)	89.2	71.6	66.2	73	75	74	84
Business Admin - Accounting Coop (PBSAC) PBSAC (Hazel McCallion Campus)	94	88	68	90	85	50	56
Business Admin - Finance (PBAFI) PBAFI (Hazel McCallion Campus)	82.9	82.9	63.4	80.5	77.4	41	49
Business Admin - Finance Coop (PBAFC) PBAFC (Hazel McCallion Campus)	85.7	89.3	57.1	85.7	79.5	28	34
Business Admin - Human Resources (PBAHR) PBAHR (Davis Campus)	82.6	78.3	69.6	73.9	76.1	23	27
Business Admin - Human Resources (PBAHR) PBAHR (Hazel McCallion Campus)	88.2	76.5	57.4	72.1	73.5	68	77
Business Admin - Human Resources Coop (PBAHC) PBAHC (Hazel McCallion Campus)	89.5	73.7	57.9	78.9	75	19	21
Business Admin - Marketing (PBAMK) PBAMK (Davis Campus)	80.8	92.3	73.1	80.8	81.7	26	27
Business Admin - Marketing (PBAMK) PBAMK (Hazel McCallion Campus)	81.3	81.3	50	91.7	76	48	59
Business Admin - Marketing Coop (PBAMC) PBAMC (Hazel McCallion Campus)	78.8	84.8	63.6	81.8	77.3	33	37
Business Administration - Finance (PBAFI) PBAFI (Davis Campus)	64.3	64.3	57.1	71.4	64.3	14	15
Business Finance (PBUFI) PBUFI (Davis Campus)	81	85.7	61.9	85.7	78.6	21	26
Business Finance (PBUFI) PBUFI (Hazel McCallion Campus)	88.3	78.3	56.7	76.7	75	60	68
Business Human Resources (PBUHR) PBUHR (Davis Campus)	91.3	82.6	73.9	78.3	81.5	23	24
Business Human Resources (PBUHR) PBUHR (Hazel McCallion Campus)	90	80	60	85	78.8	20	21
Business Marketing (PBUMK) PBUMK (Davis Campus)	86.5	75.7	81.1	81.1	81.1	37	49
Business Marketing (PBUMK) PBUMK (Hazel McCallion Campus)	90.9	90.9	90.9	90.9	90.9	11	12
Chemical Eng. Technology Env. (PCETE) PCETE (Davis Campus)	100	50	37.5	25	53.1	8	8
Chemical Engineering Technology (PCETY) PCETY (Davis Campus)	78.6	73.8	54.8	54.8	65.5	42	46
Chemical Laboratory Technician (PCLTN) PCLTN (Davis Campus)	89.4	75.2	74.3	79.6	79.6	113	122
Child and Youth Care (PCYCD) PCYCD (Davis Campus)	92.7	81.7	52.4	52.4	69.8	82	111
Child and Youth Care (PCYCD) PCYCD (Trafalgar Campus)	89.8	76.3	55.9	65.3	71.8	118	136
Community and Justice Services (PCAJS) PCAJS (Davis Campus)	88.7	87.3	60.6	53.5	72.5	71	84
Community Pharmacy Assistant (PCPHA) PCPHA (Davis Campus)	100	100	81.8	90.9	93.2	22	22
Computer Animation (PCANM) PCANM (Trafalgar Campus)	97.3	78.4	45.9	81.1	75.7	37	38
Computer Engineering Technician (PCPEN) PCPEN (Davis Campus)	86	78	65	80	77.3	100	116
Computer Engineering Technology (PCPET) PCPET (Davis Campus)	81.9	77.8	59.7	73.6	73.3	72	83
Computer Programmer (PCOMP) PCOMP (Davis Campus)	79.7	62.7	59.3	67.8	67.4	59	66
Computer Programmer (PCOMP) PCOMP (Trafalgar Campus)	75.4	70.8	70.8	81.5	74.6	65	73

Sheridan College 2018-19 KPI Student Satisfaction Rate by Program							
	% Q13 Knowledge and Skills - Future Career	% Q24 Learning Experiences - Program Quality	% Q39 Quality of Services	% Q49 Quality of Facilities/Reso urces	% KPI Student Satisfaction KPI	Number of students included in KPI	Total number of surveys
Sheridan Overall	86.9	79.3	60.4	69.7	74.1	10132	11623
Computer Systems Technician (PCSSN) PCSSN (Davis Campus)	74.2	67	64.9	72.2	69.6	97	109
Computer Systems Technology Net (PCSTS) PCSTS (Davis Campus)	77.9	58.4	53.9	57.1	61.9	154	177
Computer Systems Technology SA (PCSTA) PCSTA (Davis Campus)	70.4	51.9	46.3	42.6	52.8	108	118
Computer Systems Techn-Softw. Eng. (PCSSN) PCSSN (Trafalgar Campus)	61.1	44.4	72.2	77.8	63.9	18	25
Computer Systems Techy Net Coop (PCSSC) PCSSC (Trafalgar Campus)	80	60	60	71.8	68	110	117
Computer Systems Techy SA Coop (PCSAC) PCSAC (Trafalgar Campus)	69.2	52.3	50.8	64.6	59.2	65	74
Early Childhood Education - Intensive (PECEI) PECEI (Davis Campus)	93.8	87.5	75	78.1	83.6	32	42
Early Childhood Education - Intensive (PECEI) PECEI (Trafalgar Campus)	91.7	100	91.7	100	95.8	12	13
Early Childhood Education (PECED) PECED (Davis Campus)	94.7	88.2	74.3	77.6	83.7	304	354
Early Childhood Education (PECED) PECED (Trafalgar Campus)	93.9	87.8	73	78.4	83.3	148	168
Educational Support (PCESD) PCESD (Trafalgar Campus)	100	95.5	68.2	77.3	85.2	22	23
Educational Support Intensive (PEDSI) PEDSI (Trafalgar Campus)	94.7	100	78.9	94.7	92.1	19	21
Electrical Engineering Technician (PETEN) PETEN (Davis Campus)	80.8	65.1	47.9	58.9	63.2	146	173
Electrical Techniques (PETEQ) PETEQ (Davis Campus)	86.4	75	50	63.6	68.8	44	54
Electromechanical Eng. Techn. (PELTN) PELTN (Davis Campus)	66.7	61.3	65.3	78.7	68	75	82
Electromechanical Eng. Techy (PEMTY) PEMTY (Davis Campus)	71.1	65.8	60.5	71.1	67.1	38	42
Electromechanical Eng. Techy Coop (PEMTC) PEMTC (Davis Campus)	46.7	33.3	46.7	66.7	48.3	15	19
Electronics Engineering Technician (PEETN) PEETN (Davis Campus)	84.5	66.7	56	70.2	69.3	84	97
Electronics Engineering Technology (PELTY) PELTY (Davis Campus)	79.1	69.8	58.1	65.1	68	43	49
Environmental Control (PENCT) PENCT (Davis Campus)	69.7	63.6	51.5	63.6	62.1	33	38
Environmental Technician (PENST) PENST (Davis Campus)	86.2	72.4	75.9	82.8	79.3	29	32
Fundamentals of Fitness Leadership (PFITL) PFITL (Davis Campus)	100	88.9	66.7	44.4	75	9	12
Game Develop. Adv Programming (PGDAP) PGDAP (Trafalgar Campus)	100	100	100	90	97.5	10	10
Game Level Design (PGLDS) PGLDS (Trafalgar Campus)	100	88.9	66.7	88.9	86.1	9	9
General Arts & Sci - University 1yr (PGAUC) PGAUC (Trafalgar Campus)	33.3	66.7	77.8	100	69.4	9	10
General Arts & Sci - University 2 yr (PGASU) PGASU (Trafalgar Campus)	60	70	50	50	57.5	10	12
General Arts & Science - ELS (PGASE) PGASE (Davis Campus)	91.3	78.3	69.6	73.9	78.3	23	25
General Arts & Science - ELS (PGASE) PGASE (Hazel McCallion Campus)	72.2	70.8	72.2	80.6	74	72	107
General Arts & Science - ELS (PGASE) PGASE (Trafalgar Campus)	88.2	90.2	76.5	82.4	84.3	51	61
Honours Bachelor of Illustration (PBAAI) PBAAI (Trafalgar Campus)	88.9	87.3	51.6	64.3	73.1	244	271
Human Resource Management Coop (PHRMC) PHRMC (Davis Campus)	100	95.5	95.5	81.8	93.2	22	22
Human Resource Management Coop (PHRMC) PHRMC (Hazel McCallion Campus)	88.4	81.2	49.3	91.3	77.5	69	77
Interactive Media Management (PINME) PINME (Trafalgar Campus)	75	68.8	68.8	68.8	70.3	16	20
Interior Decorating (PINDE) PINDE (Hazel McCallion Campus)	82.3	77.1	47.9	69.8	69.3	96	107

Sheridan College 2018-19 KPI Student Satisfaction Rate by Program							
	% Q13 Knowledge and Skills - Future Career	% Q24 Learning Experiences - Program Quality	% Q39 Quality of Services	% Q49 Quality of Facilities/Reso urces	% KPI Student Satisfaction KPI	Number of students included in KPI	Total number of surveys
Sheridan Overall	86.9	79.3	60.4	69.7	74.1	10132	11623
International Business Mgmt (PINBM) PINBM (Hazel McCallion Campus)	100	100	85.7	78.6	91.1	14	14
International Business Mgmt Coop (PINBC) PINBC (Hazel McCallion Campus)	80	90	50	80	75	10	13
Internet Communications Techy Coop (PICTC) PICTC (Trafalgar Campus)	60	70	40	70	60	10	10
Investigation - Public and Private (PIPAP) PIPAP (Davis Campus)	89.7	75.9	55.2	55.2	69	29	39
IT Support Services (PITSS) PITSS (Davis Campus)	80	64	58	64	66.5	50	53
IT Support Services Coop (PITSC) PITSC (Davis Campus)	84.1	70.5	65.9	70.5	72.7	44	51
Journalism (PJRNL) PJRNL (Trafalgar Campus)	88	86	56	60	72.5	50	56
Journalism - New Media (PJRNM) PJRNM (Trafalgar Campus)	94.1	94.1	76.5	76.5	85.3	17	21
Makeup for Media and Creative Arts (PMMCA) PMMCA (Trafalgar Campus)	90.5	80.2	53.4	74.1	74.6	116	128
Manufacturing Management Coop (PMFMC) PMFMC (Davis Campus)	88.2	94.1	64.7	88.2	83.8	17	18
Marketing Management Coop (PMKMC) PMKMC (Hazel McCallion Campus)	87.1	74.3	48.6	70	70	70	85
Mech. Eng Techy Design & Draft Co. (PMDDC) PMDDC (Davis Campus)	75	66.7	58.3	83.3	70.8	12	14
Mech. Eng. Techy Design & Draft (PMEDD) PMEDD (Davis Campus)	90.9	68.2	77.3	86.4	80.7	22	23
Mech. Technician - Tool Making (PMTTM) PMTTM (Davis Campus)	76.9	76.9	71.8	74.4	75	39	44
Mechanical Eng. Technician-Drafting (PMETD) PMETD (Davis Campus)	88.9	70.4	77.8	77.8	78.7	27	30
Mechanical Engineering Technician (PMETN) PMETN (Davis Campus)	85.7	79.7	68.4	78.2	78	133	149
Mechanical Engineering Technology (PMETY) PMETY (Davis Campus)	87.2	72.3	48.9	59.6	67	47	49
Mechanical Engineering Techy Coop (PMETC) PMETC (Davis Campus)	69.2	69.2	69.2	61.5	67.3	13	14
Mechanical Techniques Plumbing (PLUMB) PLUMB (Davis Campus)	78.4	70.3	43.2	54.1	61.5	37	43
Media Fundamentals (PMDAF) PMDAF (Trafalgar Campus)	76.3	84.2	78.9	84.2	80.9	38	47
Office Admin - Health Services (POAHS) POAHS (Davis Campus)	95.5	91	68.7	64.9	80	134	154
Office Administration Executive (POFAE) POFAE (Davis Campus)	98.7	94.7	73.7	76.3	85.9	76	81
Office Administration Legal (POFAL) POFAL (Davis Campus)	96	84	60	60	75	25	32
Office Administration Legal Coop (POFLC) POFLC (Davis Campus)	100	90.9	63.6	36.4	72.7	11	13
Paralegal (PARAL) PARAL (Davis Campus)	97.6	86.9	56	46.4	71.7	84	98
Performing Arts - Preparation (PPAPN) PPAPN (Trafalgar Campus)	97.5	87.5	70	72.5	81.9	40	46
Personal Support Worker (PPSWK) PPSWK (Davis Campus)	90.9	95.5	81.8	63.6	83	22	28
Pharmacy Technician (PPHTO) PPHTO (Davis Campus)	95.7	87.2	63.8	71.3	79.5	94	100
Police Foundations (PPOLF) PPOLF (Davis Campus)	92.2	84.9	59	56	73	166	200
Practical Nursing (PPNSG) PPNSG (Davis Campus)	79.4	57.8	43.1	42.2	55.6	102	123
Pre-Health Sciences Pathways (PPHSS) PPHSS (Davis Campus)	86.6	88.1	70.1	71.6	79.1	67	72
Professional Accounting Grad (PPACG) PPACG (Hazel McCallion Campus)	72.2	61.1	66.7	94.4	73.6	18	20
Project Management (PPRJM) PPRJM (Hazel McCallion Campus)	83.3	72.2	59.3	77.8	73.1	54	58
Public Relations - Corporate Comm. (PPRCC) PPRCC (Trafalgar Campus)	88.9	77.8	50	61.1	69.4	18	21

Sheridan College 2018-19 KPI Student Satisfaction Rate by Program							
	% Q13 Knowledge and Skills - Future Career	% Q24 Learning Experiences - Program Quality	% Q39 Quality of Services	% Q49 Quality of Facilities/Reso urces	% KPI Student Satisfaction KPI	Number of students included in KPI	Total number of surveys
Sheridan Overall	86.9	79.3	60.4	69.7	74.1	10132	11623
Quality Assurance - Manu. & Mgt. (PQUAS) PQUAS (Davis Campus)	79.3	82.8	58.6	65.5	71.6	29	32
Social Service Worker - Gerontology (PSSWG) PSSWG (Davis Campus)	86.5	83.8	64.9	67.6	75.7	37	43
Social Service Worker - Gerontology (PSSWG) PSSWG (Trafalgar Campus)	94.4	94.4	77.8	83.3	87.5	36	37
Social Service Worker (PSSWK) PSSWK (Davis Campus)	87.4	79.5	60	61.6	72.1	190	224
Social Service Worker (PSSWK) PSSWK (Trafalgar Campus)	88.8	75.7	66.4	66.4	74.3	107	129
Teaching English (PTESL) PTESL (Hazel McCallion Campus)	94.7	100	57.9	84.2	84.2	19	22
Techn Prod for Performing Arts (PTPPA) PTPPA (Trafalgar Campus)	96	94	40	60	72.5	50	56
Technology Fundamentals (PTECH) PTECH (Davis Campus)	81.8	81.8	72.7	81.8	79.5	11	12
Veterinary Technician (PVETT) PVETT (Davis Campus)	93.3	84	40	29.3	61.7	75	80
Visual and Creative Arts - Adv (PCVAD) PCVAD (Trafalgar Campus)	80	80	76.3	73.8	77.5	80	88
Visual and Creative Arts (PCVAT) PCVAT (Trafalgar Campus)	78.4	75.2	72.8	86.4	78.2	125	136
Visual Effects (PVEFF) PVEFF (Trafalgar Campus)	76.9	61.5	38.5	69.2	61.5	13	15
Visual Merchandising Arts (PVMAS) PVMAS (Hazel McCallion Campus)	83.6	80	40	69.1	68.2	55	63
Welding & Fabrication Techn (PWLFT) PWLFT (Davis Campus)	91.4	80	54.3	62.9	72.1	35	39
Welding Techniques (PWLDT) PWLDT (Davis Campus)	85	75	55	65	70	20	21

Note: Students were included in KPI if they answered all 4 CAPSTONE questions and the semester question (Q2). Those students in first semester/term were excluded.