2018 Employer KPIs	Employer Call Disposition	% Response Rate	Number of Employers included in KPI	% KPI Employer Satisfaction Rate	% Neither satisfied nor dissatisfied	% Dissatisfied and Very dissatisfied
Province	7682	70.4	2054	92.5	5.1	2.4
Sheridan College	501	72.3	110	93.6	4.5	1.8
Province MTCU 71912 Advanced Special Effects Makeup, Prosthetics and Props	2	100	0			
Advanced Special Effects Makeup Prosthet PASEM (TR)	2	100	0			
Province MTCU 79402 Advanced Television And Film	19	94.4	2	100	0	0
Advanced Television and Film PATAF (TR)	14	92.9	1	100	0	0
Province MTCU 52100 Advertising and Marketing Communications	23	52.4	4	100	0	0
Advertising and Marketing Communications PADMK (HM)	5	60	1	100	0	0
Province MTCU 62100 Advertising and Marketing Communications	10	FF 6	2	100	0	0
Management	10	55.6	3	100	0	0
Advertising and Marketing Communications PAMCM (HM)	1	100	1	100	0	0
Province MTCU 41603 Animal Care	42	60	20	90	5	5
Animal Care PANCR (DV)	11	72.7	7	85.7	14.3	0
Province MTCU 60600 Architectural Technology	46	78	16	93.8	6.3	0
Architectural Technology PARTY (DV)	5	60	1	100	0	0
Architectural Technology PARTY (HM)	2	100	0			
Province MTCU 41800 Art Fundamentals	42	61.8	5	100	0	0
Art Fundamentals PARTF (TR)	16	57.1	1	100	0	0
Province MTCU 81901 Bachelor Of Applied Arts (animation)	13	63.6	1	100	0	0
Honours Bachelor of Animation PBAAA (TR)	13	63.6	1	100	0	0
Province MTCU 89405 Bachelor Of Applied Arts (illustration)	14	100	4	100	0	0
Honours Bachelor of Illustration PBAAI (TR)	14	100	4	100	0	0
Province MTCU 81833 Bachelor Of Applied Arts (interior Design)	10	90	2	100	0	0
Honours Bachelor of Interior Design PBAID (HM)	2	100	0			
Province MTCU 82200 Bachelor Of Applied Health Sciences (athletic Therapy)	6	50	1	100	0	0
Bachelor of Applied Health Sciences (Ath PBAHS (DV)	6	50	1	100	0	0
Province MTCU 81900 Bachelor of Applied Arts (Game Design)	5	75	0	100	U	J
Honours Bachelor of Game Design PBGDS (TR)	5	75	0			
	13	91.7	2	100	0	0
Province MTCU 81912 Bachelor of Applied Arts (Music Theatre Performance) Honours Bachelor of Music Theatre Perfor PBAMT (TR)	12	01.7	2	100	0	0
` '	13 7	91.7	0	100	0	U
Province MTCU 81831 Bachelor of Applied Arts (Photography) Honours Bachelor of Photography PBAAP (TR)	7	100				
Province MTCU 80202 Bachelor of Applied Business (International Business	/	100	0			
Management)	22	50	6	83.3	16.7	0
Bachelor of Business Administration PBGBM (HM)	6	75	1	100	0	0
Province MTCU 82199 Bachelor of Applied Health Sciences (Exercise Sciences	0	75	1	100	0	
and Health Promotion)	2	50	0			
Honours Bachelor of Health Sciences (Kin PBHSK (DV)	2	50	0			
Province MTCU 81211 Bachelor of Early Childhood Leadership	5	100	4	100	0	0
Bachelor of Early Childhood Leadership PBECL (DV)	2	100	2	100	0	0
Province MTCU 62804 Banking And Wealth Management	1	100	0	100	U	U
Banking and Wealth Management PBAWM (HM)	1	100	0			
Province MTCU 50200 Business	171	68.6	19	100	0	0
Business PBUSS (HM)	3	66.7	19	100	0	0
	87					0
Province MTCU 50100 Business - Accounting Rusiness - Accounting PRUSA (DV)		75.9	22	95.5	4.5	0
Business - Accounting PBUSA (DV) Business - Accounting PBUSA (HM)	5	100	0	100	0	U
		100				
Province MTCU 50201 Business - Finance	9	33.3	0			

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2018 Employer KPIs	Employer Call Disposition	% Response Rate	Number of Employers included in KPI	% KPI Employer Satisfaction Rate	% Neither satisfied nor dissatisfied	% Dissatisfied and Very dissatisfied
Business - Finance PBUFI (DV)	2	100	0			
Province MTCU 50223 Business - Human Resources	12	88.9	1	100	0	0
Business - Human Resources PBUHR (DV)	3	50	0			
Business - Human Resources PBUHR (HM)	1	100	0			
Province MTCU 52900 Business - Marketing	63	75.9	12	91.7	8.3	0
Business - Marketing PBUMK (HM)	7	83.3	0			
Province MTCU 60100 Business Administration - Accounting	53	76.3	14	100	0	0
Business Administration - Accounting PBSAA (HM)	7	66.7	2	100	0	0
Province MTCU 60223 Business Administration - Human Resources	36	77.8	7	85.7	14.3	0
Business Administration - Human Resource PBAHR (HM)	5	100	2	100	0	0
Province MTCU 62900 Business Administration - Marketing	37	76.5	14	92.9	7.1	0
Business Administration - Marketing PBAMK (HM)	4	100	2	100	0	0
Province MTCU 70204 Business Process Management	1	100	0			
Business Process Management PBPRI (HM)	1	100	0			
Province MTCU 51302 Chemical Laboratory Technician	21	62.5	2	100	0	0
Chemical Laboratory Technician PCLTN (DV)	8	42.9	0		-	
Province MTCU 60701 Child and Youth Care	88	57.1	30	93.3	3.3	3.3
Child and Youth Worker PCYWK (DV)	8	50	3	100	0	0
Province MTCU 50705 Community And Justice Services	44	80.6	20	95	5	0
Community and Justice Services PCAJS (DV)	8	71.4	5	100	0	0
Province MTCU 41624 Community Pharmacy Assistant	12	100	2	100	0	0
Retail Pharmacy Assistant PRPHA (DV)	1	100	0	100	0	U
Province MTCU 50703 Community Worker	13	90	5	100	0	0
Community Worker - Outreach and Development PCWOD (DV)	2	100	2	100	0	0
Province MTCU 71901 Computer Animation	13	63.6	3	100	0	0
Computer Animation PCANM (TR)	2	50	0	100	0	U
Visual Effects PVEFF (TR)	1	100	0			
Province MTCU 50509 Computer Engineering Technician	8	62.5	0			
Computer Engineering Technician PCPEN (DV)	4	75	0			
Province MTCU 60509 Computer Engineering Technology	22	61.1	8	87.5	12.5	0
Computer Engineering Technology PCPET (DV)	4	66.7	1	100	0	0
Province MTCU 50511 Computer Networking And Technical Support	37	66.7	5	100	0	0
Information Technologies Support Service PITSS (DV)	9	62.5	1	100	0	0
Province MTCU 50503 Computer Programmer	51	71.1	9	100	0	0
Computer Programmer PCOMP (DV)	4	100	0	100	U	U
Province MTCU 50505 Computer Systems Technician	78	64.4	13	92.3	7.7	0
Computer Systems Technician - Software E PCSSN (DV)	9	42.9	0	32.3	7.7	U
Computer Systems Technician - Software E PCSSN (DV)	2	100	1	100	0	0
Province MTCU 60505 Computer Systems Technology	50	62.2	12	100	0	0
Computer Systems Technology - Systems An PCSTA (TR)						
1 1 0 1	3	100	1	100	0	0
Computer Systems Technology Software Dev PCSTS (DV)	6	33.3	1	100	0	0
Computer Systems Technology Software Dev PCSTS (TR)		50	0	400	0	0
Province MTCU 52937 Cosmetic Techniques	9	83.3	3	100	0	0
Makeup for Media and Creative Arts PMMCA (TR)	6	80	3	100	0	0
Province MTCU 52613 Court And Tribunal Agent	55	56.3	9	66.7	33.3	0
Paralegal PARAL (DV) Province MTCU F1803 Design And Visual Arts - Conord	11	66.7	1	100	100	0
Province MTCU 51802 Design And Visual Arts - General	2	100	2	100	0	0
Visual and Creative Arts PCVAT (TR)	1	100	1	100	0	0
Province MTCU 79405 Digital Design - Game Design	8	62.5	1	100	0	0
Game Development Advanced Programming PGDAP (TR)	3	66.7	1	100	0	0
Province MTCU 51211 Early Childhood Education	447	74.4	172	90.1	4.1	5.8

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2018 Employer KPIs	Employer Call Disposition	% Response Rate	Number of Employers included in KPI	% KPI Employer Satisfaction Rate	% Neither satisfied nor dissatisfied	% Dissatisfied and Very dissatisfied
Early Childhood Education PECED (DV)	23	77.8	11	81.8	9.1	9.1
Early Childhood Education PECED (TR)	11	80	6	66.7	16.7	16.7
Early Childhood Education PECEI (DV)	5	75	2	50	50	0
Early Childhood Education PECEI (TR)	2	100	0			
Province MTCU 51228 Educational Support	14	46.2	4	100	0	0
Educational Support PCESD (TR)	4	100	2	100	0	0
Province MTCU 55613 Electrical Engineering Technician	59	56.3	13	76.9	15.4	7.7
Electrical Engineering Technician PETEN (ST)	4	75	1	100	0	0
Province MTCU 45613 Electrical Techniques	39	72.7	15	80	13.3	6.7
Electrical Techniques PETEQ (ST)	5	75	1	100	0	0
Province MTCU 51021 Electro-mechanical Engineering Technician	27	60	3	100	0	0
Electromechanical Engineering Technician PELTN (DV)	2	50	0		-	-
Province MTCU 61021 Electromechanical Engineering Technology	24	56.5	6	100	0	0
Electromechanical Engineering Technology PEMTY (DV)	1	100	1	100	0	0
Province MTCU 55203 Electronics Engineering Technician	22	61.1	3	100	0	0
Electronics Engineering Technician PEETN (DV)	3	33.3	0	100		Ü
Province MTCU 65203 Electronics Engineering Technology	29	68	6	100	0	0
Electronics Engineering Technology PELTY (DV)	7	66.7	1	100	0	0
Province MTCU 72700 Environmental Control	8	100	7	100	0	0
Environmental Control PENCT (DV)	3	100	3	100	0	0
Province MTCU 61800 Fine Arts And Crafts - Advanced	11	60	2	100	0	0
Art and Art History PAAAH (TR)	3	66.7	1	100	0	0
Visual and Creative Arts - Advanced PCVAD (TR)	1	100	1	100	0	0
Province MTCU 42209 Fundamentals of Fitness Leadership	3	66.7	1	100	0	0
Fundamentals of Fitness Leadership PFITL (DV)	3	66.7	1	100	0	0
Province MTCU 71900 Game Design And Development	5	75	0	100	U	U
Game Level Design PGLDS (TR)	1	100	0			
Province MTCU 54701 General Arts And Science	35	82.1	2	50	50	0
General Arts and Science PGASU (TR)	1	100	0	30	30	U
Province MTCU 44700 General Arts And Science - One-year	106	66.7	21	100	0	0
General Arts and Science - One-Year PGASE (TR)	100	100	0	100	U	U
General Arts and Science - One-Year PGASE (TN) General Arts and Science - One-Year PGASH (DV)	5		0			
Province MTCU 70223 Human Resources Management	122	50 64.4	30	93.3	3.3	3.3
Ç			1		0	0
Human Resources Management PHRMC (DV)	6	40		100		_
Human Resources Management PHRMC (HM) Province MTCU 51838 Interior Decorating	5 13	66.7 90.9	1 5	100	0	0
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Interior Decorating PINDE (HM) Province MTCU 70202 International Business Management	5	100	2	100	0	0
9	69	75	1	100	0	0
International Business Management PINBM (HM)	3	100	0			
Province MTCU 53016 Investigation - Public And Private	2	50	0			
Investigation - Public and Private PIPAP (DV)	2	50	0	400	0	0
Province MTCU 77002 Manufacturing Management	2	50	1	100	0	0
Manufacturing Management PMFMT (DV)	2	50	1	100	0	0
Province MTCU 72900 Marketing Management	30	76.9	4	75	25	0
Marketing Management PMKMC (HM)	4	100	0	460		
Province MTCU 51007 Mechanical Engineering Technician	27	66.7	2	100	0	0
Mechanical Engineering Technician PMETN (DV)	5	100	0		-	-
Province MTCU 61007 Mechanical Engineering Technology	51	64.7	12	100	0	0
Mechanical Engineering Technology PMETY (DV)	2	100	0			
Province MTCU 55300 Mechanical Technician	30	56.5	4	100	0	0
Mechanical Technician - Tool Making PMTTM (ST)	2	100	1	100	0	0

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2018 Employer KPIs	Employer Call Disposition	% Response Rate	Number of Employers included in KPI	% KPI Employer Satisfaction Rate	% Neither satisfied nor dissatisfied	% Dissatisfied and Very dissatisfied
Province MTCU 41007 Mechanical Techniques	49	66.7	12	75	25	0
Mechanical Techniques - Plumbing PLUMB (ST)	3	50	0			
Province MTCU 41903 Media Fundamentals	17	100	4	100	0	0
Media Fundamentals PMDAF (TR)	7	100	3	100	0	0
Province MTCU 61912 Music Theatre - Performance	6	83.3	0			
Theatre and Drama Studies PTADS (TR)	3	66.7	0			
Province MTCU 52308 Office Administration - Health Services	51	69	18	94.4	5.6	0
Office Administration Medical POFAM (DV)	2	100	0			
Province MTCU 52306 Office Administration - Legal	9	71.4	4	75	25	0
Office Administration - Legal POFAL (DV)	2	100	1	100	0	0
Province MTCU 41469 Personal Support Worker	183	57.8	49	98	0	2
Personal Support Worker PPSWK (DV)	4	75	1	100	0	0
Province MTCU 51623 Pharmacy Technician	37	63.6	8	87.5	12.5	0
Pharmacy Technician PPHTN (DV)	7	100	0			
Province MTCU 53008 Police Foundations	138	64.2	40	92.5	5	2.5
Police Foundations PPOLF (DV)	10	37.5	3	100	0	0
Province MTCU 51407 Practical Nursing	334	62.3	132	91.7	5.3	3
Practical Nursing PPNSG (DV)	8	50	2	100	0	0
Province MTCU 41911 Pre - Theatre Arts	5	75	0			
Performing Arts - Preparation PPAPN (TR)	3	100	0			
Province MTCU 41599 Pre-Health Sciences Pathway to Advanced Diplomas and Degrees	5	25	0			
Pre-Health Sciences Pathway to Advanced PPHSS (DV)	2	50	0			
Province MTCU 70207 Project Management	87	65.1	4	100	0	0
Project Management PPRJM (HM)	1	100	0			
Province MTCU 70243 Public Relations	38	75	11	90.9	9.1	0
Public Relations - Corporate Communicati PPRCC (TR)	5	80	2	100	0	0
Province MTCU 50721 Social Service Worker	174	75.9	63	90.5	6.3	3.2
Social Service Worker PSSWK (DV)	9	77.8	1	100	0	0
Social Service Worker PSSWK (TR)	14	71.4	5	100	0	0
Province MTCU 50728 Social Service Worker - Gerontology	14	90	3	100	0	0
Social Service Worker - Gerontology PSSWG (DV)	2	100	0			
Province MTCU 61913 Theatrical Production Arts	1	100	0			
Technical Production for Theatre and Liv PTTLP (TR)	1	100	0			
Province MTCU 53205 Tourism	63	61.8	22	95.5	4.5	0
Tourism and Travel PTOTR (HM)	2	50	1	100	0	0
Province MTCU 51603 Veterinary Technician	33	60	16	100	0	0
Veterinary Technician PVETT (DV)	2	50	1	100	0	0
Province MTCU 51837 Visual Merchandising Arts	3	100	2	100	0	0
Visual Merchandising Arts PVMAS (HM)	2	100	1	100	0	0
Province MTCU 44900 Welding Techniques	28	70	7	85.7	14.3	0
Welding Techniques PWLDT (ST)	2	100	0			

Note: KPI Employer Satisfaction Rate is equivalent to "Satisfied" plus "Very satisfied".

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