2013-14 Sheridan KPI Student Satisfaction Rate by Program

By Program	% Q13 Knowledge and Skills - Future Career	% Q24 Learning Experiences - Program Quality	% Q39 Quality of Services	% Q49 Quality of Facilities/ Resources	% KPI Student Satisfaction KPI	Number of students included in KPI	Total number of surveys
Province	87.2	80	64.2	73.8	76.3	122714	136965
College	86.3	81.6	61.1	70.2	74.8	8349	9937
Advanced Special Effects Makeup PASEM (Trafalgar Campus)	100	93.8	43.8	68.8	76.6	16	18
Advanced Television and Film PATAF (Trafalgar Campus)	50	55	35	60	50	20	27
Advertising (3 yrs) PADVA (Trafalgar Campus)	93.8	93.8	76.9	81.5	86.5	65	79
Advertising and Marketing Comm. PADMK (Trafalgar Campus)	90.2	88.5	70.5	73.8	80.7	61	85
Advertising-Account Management PADAM (Trafalgar Campus)	100	100	76.9	69.2	86.5	13	14
Animal Care PANCR (Davis Campus)	97.3	87.7	67.1	67.1	79.8	73	90
Architectural Technician (PATCN) PATCN (Davis Campus)	100	91.7	66.7	66.7	81.3	12	12
Architectural Technology PARTY (Davis Campus)	89.2	82.4	58.8	59.5	72.5	148	165
Art Fundamentals PARTF (Trafalgar Campus)	81.8	81.8	67.7	75.5	76.7	192	226
BAA Global Business Management PBGBM (Davis Campus)	87.7	75.4	40.4	45.6	62.3	57	70
BAA Global Business Management PBGBM (Hazel McCallion Campus)	100	95.5	81.8	90.9	92	22	22
BAA Illustration Tech. & Scient. PBATS (Trafalgar Campus)	90	70	30	40	57.5	10	13
BAA Illustration-Interpretive PBAII (Trafalgar Campus)	81.7	76.1	42.2	52.3	63.1	109	118
Bach. Music Theatre Performance PBAMT (Trafalgar Campus)	98.8	95.2	83.3	65.5	85.7	84	93
Bach. of Interaction Design PBIDS (Trafalgar Campus)	100	93.3	76.7	90	90	30	33
Bachelor Illustration PBAAI (Trafalgar Campus)	79.3	81.7	62.2	68.3	72.9	82	90
Bachelor of Animation PBAAA (Trafalgar Campus)	87.2	79.7	50	59.3	69	172	189
Bachelor of Comp.& Netw. Comm. PCNCT (Trafalgar Campus)	100	50	50	75	68.8	4	5
Bachelor of EC Leadership PBECL (Davis Campus)	89.7	89.7	52.6	57.7	72.4	78	90
Bachelor of Game Design PBGDS (Trafalgar Campus)	87.5	83.3	87.5	91.7	87.5	24	29
Bachelor of Interior Design PBAID (Trafalgar Campus)	98.6	93.2	60.3	58.9	77.7	73	82
Bachelor of Photography PBAAP (Trafalgar Campus)	91.8	89.1	55.5	75.5	78	110	125
BAHSc Athletic Therapy PBAHS (Davis Campus)	98.5	95.4	33.6	35.1	65.6	131	142
BAHSc-Ex Sci and Health Promo PBAES (Davis Campus)	92.9	89.3	48.2	44.6	68.8	56	67
BAISc (Info Sys Sec - Bridge to 3rd yr) PBSSB (Trafalgar Campus)	83.3	100	100	66.7	87.5	6	7
BAISc (Info Systems Security) PBAIS (Trafalgar Campus)	100	94.3	62.3	69.8	81.6	53	58
Banking and Wealth Management Coop PBAWC (Hazel McCallion Campus)	88.9	55.6	77.8	88.9	77.8	9	10
Banking and Wealth Management PBAWM (Hazel McCallion Campus)	74.3	71.4	68.6	82.9	74.3	35	41
Banking and Wealth Management PBAWM (Trafalgar Campus)	85.7	85.7	71.4	71.4	78.6	7	9
Business Accounting PBUSA (Davis Campus)	87	87	65.2	78.3	79.3	69	89
Business Accounting PBUSA (Hazel McCallion Campus)	83.8	82	60.4	81.1	76.8	111	133
Business Admin Accounting PBSAA (Davis Campus)	82.1	82.1	57.1	73.2	73.7	56	66
Business Admin Accounting PBSAA (Hazel McCallion Campus)	93.1	84.5	70.7	86.2	83.6	58	69

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Province	87.2	80	64.2	73.8	**76.3**	122714	136965
College	86.3	81.6	61.1	70.2	**74.8**	8349	9937
Business Admin Acctg Coop PBSAC (Davis Campus)	86.4	86.4	50	68.2	**72.7**	22	28
Business Admin Acctg Coop PBSAC (Hazel McCallion Campus)	79.4	79.4	61.8	82.4	**75.7**	34	40
Business Admin Finance Coop PBAFC (Hazel McCallion Campus)	81.3	68.8	62.5	81.3	**73.4**	16	19
Business Admin Finance PBAFI (Davis Campus)	80.6	80.6	58.1	74.2	**73.4**	31	41
Business Admin Finance PBAFI (Hazel McCallion Campus)	82.4	78.4	49	60.8	**67.6**	51	63
Business Admin Human Coop PBAHC (Hazel McCallion Campus)	94.7	73.7	47.4	78.9	**73.7**	19	22
Business Admin Human PBAHR (Davis Campus)	82.8	72.4	44.8	51.7	**62.9**	29	32
Business Admin Human PBAHR (Hazel McCallion Campus)	85.7	81.9	45.7	76.2	**72.4**	105	115
Business Admin Marketing Coop PBAMC (Hazel McCallion Campus)	80.6	86.1	61.1	77.8	**76.4**	36	42
Business Admin Marketing PBAMK (Davis Campus)	78.3	69.6	52.2	60.9	**65.2**	46	54
Business Admin Marketing PBAMK (Hazel McCallion Campus)	87.6	84.3	58.4	80.9	**77.8**	89	111
Business Finance PBUFI (Davis Campus)	93.3	84.4	64.4	73.3	**78.9**	45	53
Business Finance PBUFI (Hazel McCallion Campus)	84.8	80.3	59.1	74.2	**74.6**	66	83
Business Human Resources PBUHR (Davis Campus)	84.2	73.7	60.5	73.7	**73**	38	44
Business Human Resources PBUHR (Hazel McCallion Campus)	91.7	100	58.3	83.3	**83.3**	12	14
Business Marketing PBUMK (Davis Campus)	82.6	76.1	65.2	76.1	**75**	46	59
Business Marketing PBUMK (Hazel McCallion Campus)	85.3	78.9	69.5	82.1	**78.9**	95	112
Business PBUSS (Davis Campus)	82.8	79.5	68.9	77.9	**77.3**	122	142
Business PBUSS (Hazel McCallion Campus)	76	72.9	56.3	75	**70.1**	96	111
Business Process Management PBPRI (Hazel McCallion Campus)	65.4	69.2	69.2	88.5	**73.1**	26	27
Chem Engineering Techy Env PCETE (Davis Campus)	82.6	60.9	47.8	60.9	**63**	23	25
Chemical Engineering Techy PCETY (Davis Campus)	82.9	63.4	58.5	68.3	**68.3**	41	52
Chemical Laboratory Technician PCLTN (Davis Campus)	87	81.5	59.3	72.2	**75**	54	69
Child and Youth Worker PCYWK (Davis Campus)	94.9	85.5	62.4	59.8	**75.6**	117	138
Child and Youth Worker PCYWK (Trafalgar Campus)	91.8	80.3	68.9	65.6	**76.6**	61	68
Community and Justice Services PCAJS (Davis Campus)	87.1	88.6	68.6	71.4	**78.9**	70	84
Community Development PCWOD (Davis Campus)	89.3	78.6	57.1	67.9	**73.2**	28	30
Comp Animation-Dig Char Anim PCADC (Trafalgar Campus)	100	100	70	80	**87.5**	10	11
Computer Animation PCANM (Trafalgar Campus)	90.5	88.1	69	83.3	**82.7**	42	45
Computer Engineering Tech Coop PCTEC (Davis Campus)	77.8	73.3	75.6	53.3	**70**	45	53
Computer Engineering Technolog PCPET (Davis Campus)	91.7	83.3	58.3	66.7	**75**	12	17
Computer EngineeringTechnician PCPEN (Davis Campus)	86.7	90	73.3	86.7	**84.2**	30	39
Computer Programmer PCOMP (Davis Campus)	82.5	66.7	50.9	63.2	**65.8**	57	67

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Province	87.2	80	64.2	73.8	76.3	122714	136965
College	86.3	81.6	61.1	70.2	74.8	8349	9937
Computer Programmer PCOMP (Trafalgar Campus)	76.4	69.1	52.7	65.5	65.9	55	59
Computer Systems Technician PCSSN (Davis Campus)	82.9	76.6	73.9	79.3	78.2	111	133
Computer Systems Technician PCSSN (Trafalgar Campus)	90	100	80	90	90	10	11
Computer Systems Technology Net Coop PCSSC (Davis Campus)	86.9	77.9	73	68	76.4	122	134
Computer Systems Technology Net Coop PCSSC (Trafalgar Campus)	84.2	77.6	75	84.2	80.3	76	83
Computer Systems Technology Net PCSTS (Davis Campus)	40	80	80	80	70	5	8
Computer Systems Technology SA Coop PCSAC (Davis Campus)	75	67.2	64.1	65.6	68	64	73
Computer Systems Technology SA Coop PCSAC (Trafalgar Campus)	74.1	57.6	51.8	58.8	60.6	85	97
Computer Systems Technology SA PCSTA (Davis Campus)	75	25	25	50	43.8	4	5
Computer Systems Technology SA PCSTA (Trafalgar Campus)	55.6	44.4	33.3	44.4	44.4	9	9
Corporate Communications PCCOM (Trafalgar Campus)	95.7	91.3	69.6	87	85.9	23	28
Cosmetic Techniques and Mgmt PCTAM (Trafalgar Campus)	76.8	66.1	50	67.9	65.2	56	67
Crafts and Design Ceramics PCRDC (Trafalgar Campus)	83.3	83.3	38.9	55.6	65.3	18	20
Crafts and Design Furniture PCRDF (Trafalgar Campus)	95	92.5	37.5	70	73.8	40	43
Crafts and Design Glass PCRDG (Trafalgar Campus)	87	82.6	43.5	47.8	65.2	23	27
Crafts and Design Textiles PCRDX (Trafalgar Campus)	95.7	100	47.8	65.2	77.2	23	28
Early Childhood Education - Intensive PECEI (Davis Campus)	90.9	95.5	50	59.1	73.9	22	24
Early Childhood Education - Intensive PECEI (Trafalgar Campus)	83.3	77.8	77.8	83.3	80.6	18	24
Early Childhood Education PECED (Davis Campus)	92.1	85.7	61.9	66.7	76.6	126	153
Early Childhood Education PECED (Trafalgar Campus)	89.9	86.8	74.2	77.4	82.1	159	193
Educational Assistant PCEAD (Trafalgar Campus)	100	92.6	63	74.1	82.4	27	29
Educational Support Intensive PEDSI (Trafalgar Campus)	93.8	93.8	68.8	75	82.8	16	18
Electrical Techniques PETEQ (Skills Training Centre)	78.3	66.7	56.7	68.3	67.5	60	77
Electromech Eng Technician (PELTN) PELTN (Davis Campus)	81.8	76.4	41.8	70.9	67.7	55	61
Electromech Eng Techy PEMTY (Davis Campus)	80.4	67.9	55.4	58.9	65.6	56	60
Electronics Eng Technician (PEETN) PEETN (Davis Campus)	100	83.9	77.4	83.9	86.3	31	33
Electronics Eng Technology PELTY (Davis Campus)	87.5	87.5	62.5	75	78.1	8	9
Electronics Eng Techy Coop PEETC (Davis Campus)	83.3	58.3	50	50	60.4	12	16
Emergency Management (1 yr.) PEMGD (Davis Campus)	100	100	61.1	83.3	86.1	18	20
English Language Studies (ESL) PGASE (Davis Campus)	83.3	75.9	61.1	75.9	74.1	54	75
English Language Studies (ESL) PGASE (Hazel McCallion Campus)	80.8	73.1	53.8	65.4	68.3	26	31
English Language Studies (ESL) PGASE (Trafalgar Campus)	77.8	77.8	71.1	80	76.7	45	56
Enterprise Database Manag Coop PEDMC (Trafalgar Campus)	85.7	85.7	100	100	92.9	7	7

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Province	87.2	80	64.2	73.8	76.3	122714	136965
College	86.3	81.6	61.1	70.2	74.8	8349	9937
Environmental Control Coop PENCC (Davis Campus)	41.7	41.7	33.3	25	35.4	12	13
Environmental Control PENCT (Davis Campus)	16.7	0	0	50	16.7	6	6
Environmental Technician PENST (Davis Campus)	66.7	66.7	50	66.7	62.5	6	6
Financial Planning PFINP (Hazel McCallion Campus)	100	100	80	90	92.5	10	10
Fitness Leadership PFITL (Davis Campus)	88	92	56	76	78	25	29
Game Development Advanced Programming PGDAP (Trafalgar Campus)	100	93.8	50	75	79.7	16	18
General Arts and Science - College Profile PGASC (Davis Campus)	65	75	65	65	67.5	20	24
General Arts and Science - Health PGASH (Davis Campus)	88.6	80	67.6	76.2	78.1	105	134
General Arts and Science - University (1 yr) PGAUC (Davis Campus)	55.6	88.9	66.7	88.9	75	9	18
General Arts and Science - University (1 yr) PGAUC (Trafalgar Campus)	75	83.3	58.3	66.7	70.8	12	15
General Arts&Science-University (2 YR) PGASU (Davis Campus)	69.2	96.2	57.7	73.1	74	26	32
General Arts&Science-University (2 YR) PGASU (Trafalgar Campus)	57.6	72.7	54.5	72.7	64.4	33	33
Help Desk Technician PHDTN (Davis Campus)	77.8	88.9	66.7	44.4	69.4	9	12
Human Resource Management Coop PHRMC (Hazel McCallion Campus)	95.9	95.9	61.2	93.9	86.7	49	53
Human Resources Management Coop PHRMC (Davis Campus)	96.6	93.1	20.7	41.4	62.9	29	32
Interactive Multimedia PINMM (Trafalgar Campus)	62.5	75	25	62.5	56.3	8	11
Interior Decorating PINDE (Trafalgar Campus)	88.7	87.3	73.2	64.8	78.5	71	79
International Business Coop PINTC (Hazel McCallion Campus)	81.8	72.7	77.3	90.9	80.7	22	26
Internet Communications Tecnology PICTE (Trafalgar Campus)	91.7	83.3	60.4	70.8	76.6	48	59
Investigation-Public and Priv PIPAP (Davis Campus)	100	85.7	14.3	57.1	64.3	7	10
IT Support Services Coop (PITSC) PITSC (Davis Campus)	83.1	77.1	75.9	81.9	79.5	83	100
IT Support Services PITSS (Davis Campus)	69	55.2	65.5	69	64.7	29	32
Journalism - Broadcast PBRJR (Trafalgar Campus)	95.7	87	56.5	65.2	76.1	23	27
Journalism - Print PJOUR (Trafalgar Campus)	92.7	90.2	58.5	63.4	76.2	41	51
Journalism-New Media PJRNM (Trafalgar Campus)	73.3	86.7	40	66.7	66.7	15	21
Makeup for Media Creative Art PMMCA (Trafalgar Campus)	84.8	82.6	56.5	71.7	73.9	46	53
Manufacturing Management PMFMT (Davis Campus)	35.7	35.7	64.3	92.9	57.1	14	15
Marketing Management PMKMT (Hazel McCallion Campus)	98.2	94.6	62.5	85.7	85.3	56	63
Mech Eng Techn Draft (PMETD) PMETD (Davis Campus)	94	92	82	92	90	50	60
Mech Eng Technology (PMETY) PMETY (Davis Campus)	78.7	74.5	63.8	70.2	71.8	47	65
Mech Eng Techy Coop PMETC (Davis Campus)	93.3	70	66.7	76.7	76.7	30	33
Mech Eng Techy Des Draft PMEDD (Davis Campus)	87.3	78.2	63.6	69.1	74.5	55	63
Mech EngTechnician PMETN (Davis Campus)	71.2	72.7	60.6	69.7	68.6	66	82

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Province	87.2	80	64.2	73.8	76.3	122714	136965
College	86.3	81.6	61.1	70.2	74.8	8349	9937
Mech Tech - Tool and Die Maker PMTTD (Skills Training Centre)	92.3	69.2	53.8	61.5	69.2	13	15
Mechan. Technician Tool Making PMTTM (Skills Training Centre)	100	100	66.7	66.7	83.3	6	7
Mechanical Technician - Tool Maker PMTTM (Skills Training Centre)	90	85	65	75	78.8	20	24
Mechanical Techniques Plumbing PLUMB (Skills Training Centre)	87.5	84.4	59.4	68.8	75	32	46
Media Arts PMEDA (Trafalgar Campus)	82.4	82.4	67.6	70.6	75.7	68	81
Media Fundamentals PMDAF (Trafalgar Campus)	73.5	72.1	58.8	82.4	71.7	68	91
Office Admin. Legal Coop POFLC (Davis Campus)	90.5	85.7	42.9	47.6	66.7	21	23
Office Administration Exec POFAE (Davis Campus)	91.3	82.6	63	73.9	77.7	46	50
Office Administration Legal POFAL (Davis Campus)	94.7	89.5	78.9	84.2	86.8	19	20
Office Administration Medical POFAM (Davis Campus)	88.7	84.5	71.1	72.2	79.1	97	106
Office Administration POFAD (Davis Campus)	90.9	100	100	100	97.7	11	11
Paralegal PARAL (Davis Campus)	87.7	80.8	52.1	47.9	67.1	73	93
Performing Arts - Preparation PPAPN (Trafalgar Campus)	96.8	100	87.1	90.3	93.5	31	37
Personal Support Worker PPSWK (Davis Campus)	94.9	82.1	76.9	82.1	84	39	46
Pharmacy Technician PPHTO (Davis Campus)	89.5	86.8	86.8	78.9	85.5	38	47
Police Foundations PPOLF (Davis Campus)	93.7	84.7	66.7	73.9	79.7	111	127
Practical Nursing - Intensive PPNSI (Davis Campus)	73.3	60	60	73.3	66.7	15	15
Practical Nursing PPNSG (Davis Campus)	86.2	72.3	50	54.3	65.7	94	113
Project Management PPRJM (Hazel McCallion Campus)	80.6	58.3	33.3	58.3	57.6	36	39
Quality Assurance PQUAS (Davis Campus)	91.7	83.3	83.3	83.3	85.4	12	15
Retail Pharmacy Assistant PRPHA (Davis Campus)	94.5	90.9	81.8	87.3	88.6	55	67
Social Service Worker- Immig PSSWI (Trafalgar Campus)	88.9	77.8	55.6	50	68.1	18	22
Social Service Worker PSSWK (Davis Campus)	83.9	82.1	60.7	64.3	72.8	56	71
Social Service Worker PSSWK (Trafalgar Campus)	92	83.3	61.6	76.8	78.4	138	162
Social Service Worker-Geron PSSWG (Davis Campus)	100	100	50	50	75	10	11
Social Service Worker-Geron PSSWG (Trafalgar Campus)	85.3	82.4	61.8	64.7	73.5	34	39
Tchn Prod Thtre and Live Evnts PTTLP (Trafalgar Campus)	87	75.9	46.3	66.7	69	54	61
Tourism and Travel PTOTR (Trafalgar Campus)	92.7	83.6	69.1	70.9	79.1	55	68
Veterinary Technician PVETT (Davis Campus)	95.5	86.6	31.3	41.8	63.8	67	75
Visual and Creative Arts - Adv PCVAD (Trafalgar Campus)	79.8	80.9	58.5	75.5	73.7	94	107
Visual and Creative Arts PCVAT (Trafalgar Campus)	82.4	79.6	66.7	75.9	76.2	108	129
Visual Effects PVEFF (Trafalgar Campus)	91.7	83.3	50	83.3	77.1	12	12
Visual Merchandising Arts PVMAS (Trafalgar Campus)	91.7	91.7	68.3	68.3	80	60	63

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Province	87.2	80	64.2	73.8	**76.3**	122714	136965
College	86.3	81.6	61.1	70.2	**74.8**	8349	9937
Web Design PNMED (Trafalgar Campus)	100	100	47.1	82.4	**82.4**	17	19
Welding Techniques PWLDT (Skills Training Centre)	95.7	87	78.3	65.2	**81.5**	23	25

5- point scale, where 1 means "Very Dissatisfied" and 5 means "Very Satisfied".

Large Colleges include: Algonquin College, Centennial College, Fanshawe College, George Brown College, Humber College, Mohawk College, Seneca College, and Sheridan College.
Medium Colleges include: Conestoga College, Durham College, Georgian College, La Cité collégiale, Niagara College, Sir Sandford Fleming College, St. Clair College, and St.Lawrence College.
Small Colleges include: Cambrian College, Canadore College, Collège Boréal, Confederation College, Lambton College, Loyalist College, Northern College, and Sault College.

Note that rounding procedures occasionally cause the sum of individual percentages in a question to be slightly higher or lower than 100%.