

Improving the International Student Experience

Summit Agenda

Monday July 25, 2022

**The International Student Experience:
Issues and Challenges**

7:30 a.m.–8:30 a.m.
Location: Gym

Registration, light breakfast, networking

8:30 a.m.–9:00 a.m.
Location: Gym

Official opening and welcoming remarks

Master of Ceremony

Sheldon Pereira, Vice Provost, Student Experience and Enrolment Management, Sheridan College

Janet Morrison, President and Vice Chancellor, Sheridan College

Sonia Sidhu, MP, Brampton South, greetings on behalf of the federal government

Graham McGregor, MPP for Brampton North, greetings on behalf of Michael Ford, Ontario's Minister of Citizenship & Multiculturalism

Patrick Brown, Mayor of Brampton

Platinum sponsor

Keith Segal, President & CEO, guard.me International Insurance

9:00 a.m.–10:30 a.m.
Location: Gym

Opening panel: The international student lived experience

Moderator

Achuth Kesavan, International Student Advisor, Centennial College

Student panelists

Rajveersinh Vaghela, Student, Sheridan College

Amy Leung, Student, Sheridan College

Leia Ali-Trini, Student, Sheridan College

Parina Khosla, Student, York University

Andrew Ligun, Student, Sheridan College

Puneet Kaur Johal, Interim Off Campus Housing Officer, Sheridan College (and graduate of Sheridan College)

Aamir Amla, Student Relations Director, Brilliant Minds Group (and graduate of Humber College)

10:30 a.m.–10:50 a.m.
Location: Gym

The roundtable: History, objectives and approach

Moderator

Christine Szustaczek, Vice President, External Relations, Sheridan College

Panelists

Bill Boyes, Chief, Brampton Fire and Emergency Services, Co-Chair International Student Roundtable

Gurpreet Malhotra, CEO Indus Community Services, Co-Chair International Student Roundtable

10:50 a.m.–11:15 a.m.
Location: Gym

Coffee Break

11:15 a.m.–11:40 a.m.
Location: Gym

**Panel with Brampton Members of Parliament (MPs):
How do we improve the International Student Experience?**

| Moderator

Harinder Malhi, Director, Government and Community Relations -
Brampton, Sheridan College

| Panelists

Ruby Sahota, MP, Brampton North
Shafqat Ali, MP, Brampton Centre
Sonia Sidhu, MP, Brampton South

11:40 a.m.–11:50 a.m.
Location: Gym

**Canada-India Initiatives on Education and
International Exchange**

| Introduction

Sheldon Pereira, Vice Provost, Student Experience and Enrolment
Management, Sheridan College

| Presentations

Mahmuda Aldeen, Program and Member Relations Officer, Shastri
Indo-Canadian Institute (SICI), University of Calgary
Sharada Srinivasan, Canada India Research Centre for Learning
and Engagement (CIRCLE), University of Guelph

11:50 a.m.–12:15 p.m.
Location: Gym

**Panel with Brampton Members of Provincial
Parliament (MPPs): Enhancing the international
student experience**

| Moderator

Rajan Sandhu, Vice President, Strategic Alignment & General Counsel,
Office of the President, Sheridan College

| Panelists

Amarjot Sandhu, MPP, Brampton West
Hardeep Grewal, MPP, Brampton East
Graham McGregor, MPP, Brampton North

12:15 p.m.–1:15 p.m.

Lunch and table discussions

Location: Gym

*Participants select a table based on their issue of interest and
discuss topics with other colleagues over lunch.*

Each table will have an instruction guide for facilitation and note taking.

- + Finances
- + Housing
- + Employment
- + Health/Mental Health
- + Academics
- + Cultural Identity, Community Connections and Sense of Belonging
- + Racism
- + Two open tables for participants to define the issue of concern

1:15 p.m.–2:30 p.m.

Concurrent sessions: Issues, gaps and needs

MC to direct delegates to student tour leaders

Location: Room A307

Immigration and settlement: impact and gaps in policy

| Moderator

Marketa Evans, Vice President, Government and Stakeholder Partnerships, Colleges and Institutes Canada

| Panelists

Monica Mavrak*, Assistant Director, Immigration, Refugees and Citizenship Canada

Lisa Ruth Brunner*, International Student Advisor and Regulated Canadian Immigration Consultant, UBC

Will Tao*, Principal/Canadian Immigration Lawyer, Heronlaw, Vancouver

Ravneet Panech*, International Student Specialist/Regulated Canadian Immigration Consultant, University of Alberta

Location: Room A314

Housing: affordability, safety and legal protection

| Moderator

Parmin Dhoot, Embedded Student Advisor, BBA programs, Sheridan College

| Panelists

Andrew McNeill, Acting Director, City Planning & Design, City of Brampton
Sunand Sharma, Associate Dean, Student Affairs Campus Citizenship, Student Leadership & Engagement, Sheridan College

Robin Bates, Senior Counsel, Office of the Ombudsman of Ontario

William Reid, Legal Counsel, Sheridan Student Union Inc.

Location: Room A315

Academic success: services, gaps and supports

| Moderator

Nate Veltkamp, Director, International Recruitment, St Clair College

| Panelists

Dale McCartney*, Professor, University of the Fraser Valley

Elyse Redquest, Manager of the Well Series and Academic Integrity Office (AIO); Professor of Sociology, Sheridan College

Lilach Marom*, Department Chair, Educational Studies, Kwantlen Polytechnic University

Jaspreet Bal, Child and Youth Care Practitioner, Chair for the Child and Family Studies Department, Centennial College

Location: Room A318

Health and well-being: culture and gender sensitive supports

| Moderator

Jaskaran Sandhu, Senior Consultant State Strategy

| Panelists

Shivajan Sivapalan, Campus Clinic Physician, Campus Health and Wellness Centre, Durham College and Ontario Tech University

Yasir Khan, Campus Clinic Physician, Campus Health and Wellness Centre, Durham College and Ontario Tech University, and Adjunct Lecturer, University of Toronto

Emilie Etcubanez, Nursing Practice Leader, William Osler Health System

Vishal Khanna, Director, Sai Dham Food Bank

Ritika Arora, Program Coordinator, SOCH Mental Health

1:15 p.m.–2:30 p.m.

Concurrent sessions: Issues, gaps and needs

MC to direct delegates to student tour leaders

Location: Room C304

Work experience and employment: precarity, challenges and worker rights

| Moderator

Cory Latimer, Associate Director, Cooperative Education, Sheridan College

| Panelists

Yilmaz Dinc, Senior Research Associate, Immigration, The Conference Board of Canada

Sue Sadler, Senior Vice President of Services and Program Innovation, ACCES Employment

Dinesh Sharma, Founder & CEO, Brilliant Minds Group

Simran Dhunna, Member, Naujawan Support Network

Location: Room C306

Racism and EDI: Ensuring a sense of inclusion and belonging for international students

| Moderator

Jane Ngobia, Vice President, Inclusive Communities, Sheridan College

| Panelists

Manvir Bhangu, Founder & Executive Director, Laadliyan

Cst. Tony Tai, Diversity, Equity & Inclusion Bureau, B-Platoon, Peel Regional Police

Cst. Leslie Smith, Diversity, Equity & Inclusion Bureau, B-Platoon, Peel Regional Police

Tania Das Gupta*, Professor, School of Gender, Sexuality and Women's Studies, Affirmative Action, Equity & Inclusivity Officer, York University

Moyo Mutamba*, Director, Educational Equity, Sheridan College

2:30 p.m.–3:00 p.m.

Location: A-Wing | 3rd floor

Coffee Break and escort to next sessions

3:00 p.m.–4:15 p.m.

Concurrent sessions: Issues, gaps and needs (*Repeated*)

4:15 p.m.–4:30 p.m.

Review of Day One: Reflection and Goals for Day Two

Sheldon Pereira, Vice Provost, Student Experience and Enrolment Management, Sheridan College (*streamed in the concurrent sessions*)

4:30 p.m.

End of Day One

Tuesday, July 26, 2022

The international student experience:

Best practices, plans for action and measures of accountability

Location: All sessions for the day will be held in the gym

7:30 a.m.–8:20 a.m.

Registration, light breakfast, networking

8:20 a.m.–8:30 a.m.

Welcoming remarks: Recap of Day One and Goals for Day Two

Sheldon Pereira, Vice Provost, Student Experience and Enrolment Management, Sheridan College

* participant joining virtually

Tuesday, July 26, 2022

The international student experience:
Best practices, plans for action and measures of accountability

Location: All sessions for the day will be held in the gym

8:30 a.m.–9:30 a.m.

Brampton City Council panel: The importance of the international student experience

| Moderator

Nauman Khan, Associate Vice President, Government and Community Relations, Sheridan College

| Panelists

Wards 1 and 5: **Rowena Santos** and **Paul Vicente**
Wards 2 and 6: **Michael Palleschi**
Wards 3 and 4: **Jeff Bowman** and **Martin Medeiros**
Wards 7 and 8: **Pat Fortini**
Wards 9 and 10: **Hakirat Singh** and **Gurpreet Dhillon**

9:30 a.m.–10:00 a.m.

Location: Courtyard
(weather permitting)

Coffee Break

10:00 a.m.–11:30 a.m.

**Multi-stakeholder engagement strategies:
Providing a seamless international student experience through partnerships and collaborations**

| Moderator

Jock Phippen, Associate Vice President, Enrolment Innovation, Sheridan College

| Panelists

Shawna Garrett*, President & CEO, EduNova Cooperative Ltd. **Jessica Kwik**, Director, Peel Newcomer Strategy Group, United Way Greater Toronto
Sunand Sharma, Student Refugee Program, World University Services Canada Local Committee Representative, Sheridan College
Samantha DeBoer*, Student Refugee Program, World University Services Canada Local Committee Representative, Toronto Metropolitan University
Ganesh Neelanjanmath, Founder, iCent app

11:30 a.m.–1:00 p.m.

Measures of accountability to enhance the international student experience: Lessons from international jurisdictions

| Moderator

Roopa Desai Trilokekar, Summit Facilitator; Associate Professor, Education, York University

| Panelists

Julie Keenan*, Policy Director, Tertiary Education Policy, Ministry of Education, New Zealand
Jenni Barrett*, Policy Analyst, Tertiary Education Policy, Ministry of Education, New Zealand
Julia Moore*, Code Team Leader, Quality Assurance Division, New Zealand Quality Assurance
Joanne Barker*, School of Global, Urban and Social Studies, RMIT University, Australia
Julie Allen*, Director, Member Services and Policy, UK Council for International Student Affairs (UKCISA)
Vinicius Campos*, Projects and Policy Officer, UKCISA

1:00 p.m.–2:00 p.m.

Lunch

Location: Gym

At each table, cross-sectoral participants collaboratively deliberate the principles, calls to action and accountability measures essential to the proposed Brampton Charter.

Instructions for facilitation and note taking will be on the tables. **Please focus discussion on:**

- + Multi-stakeholder collaboration
- + A seamless and holistic international student experience
- + Connecting local issues to provincial and national dialogues

2:00 p.m.–3:30 p.m.

Shifting the international student narrative: The role of communication, media and student advocacy

| Moderator

Jake Dheer, Senior Manager, OMNI Television at Rogers Sports & Media Inc.

| Panelists

Media

Nicholas Keung, Journalist, Toronto Star

Prabhjot Sohal, News Reporter and News Talk Show Producer, RED FM

Tarun Paul Singh, News Reporter, OMNI

Ali Raza, Journalist, CBC

Student Advocacy

Sharanjeet Kaur, Senior Vice President, World Sikh Organization of Canada

Balraj Kahlon*, Founder, One Voice Canada

Kyle Budge, President, Sheridan Student Union

3:30 p.m.–4:30 p.m.

Looking back/looking forward: Reflections on the summit and preparing for the charter

| Moderator

Maria Lucido Bezely, Dean of Students, Sheridan College

| Panelists

Bill Boyes, Chief, Brampton Fire and Emergency Services, City of Brampton

Paula F. Gouveia, Vice President, Academic, Cambrian College of Applied Arts and Technology

Luan Truong, Student, Sheridan College

Julia Colyar, Vice President, Research and Policy, Higher Education Quality Council of Ontario

David Ip Yam, Dean of Students, Student Life, Engagement and Development, Student Experience and Success, Centennial College

Christina Furtado, Mental Health and Wellness Specialist, guard.me International Insurance

4:30 p.m. Location:
Courtyard (weather
permitting)

Day Two: Closing remarks

| Remarks

Sheldon Pereira, Vice Provost, Student Experience and Enrolment Management, Sheridan College

Janet Morrison, President and Vice Chancellor

| Entertainment

Steel Drums with **Peter Amponsah** Associate Dean, Faculty of Applied Health and Community Studies

5:30 p.m.

Conclusion of International Student Summit

* participant joining virtually