

Healthcare Administration and Service Management



Scan here

Ontario College Graduate Certificate | 2 years | Co-op
Davis Campus (Brampton)



A modern approach to healthcare management education.

Make a meaningful impact in Canadian healthcare

In this applied program, you'll develop essential skills in leadership, operations and digital health technologies related to Canada's evolving healthcare system. When you graduate, you'll be able to innovate new solutions, manage operations more effectively and optimize team performance — ultimately improving staff well-being, service delivery and patient outcomes on a sustainable scale.

A holistic understanding of healthcare

You'll explore:

- Canadian healthcare systems, funding structures, regulations and policy.
- Patient-centred service management and delivery.
- Ethical and informed decision-making using data analytics, AI tools and emotional intelligence.
- How identity and systemic inequalities affect healthcare.
- The psychology of change and change management.

Apply your skills in class

Gain the academic knowledge and hands-on experience to manage complex healthcare environments effectively. This program blends traditional lectures with interactive discussions, practical labs, clinical simulations and real-world case studies — plus 392 hours of field placement where you'll work with an experienced healthcare leader on a specific project to address a critical challenge.

Career opportunities

There's a significant demand for healthcare administrators and managers throughout Canada, due to an aging population and the complexities of modern healthcare delivery. With new technologies that continue to evolve the way healthcare is delivered, this demand is expected to keep rising. You'll graduate ready for a role as a manager, director, coordinator or team lead.

You might find roles in areas such as:

- Long-term and residential care
- Public health
- Community health organizations (family health, urgent care clinics, walk-in clinics)
- Private healthcare enterprises
- Ambulatory healthcare services and outpatient clinics

Courses

Some of the courses you can expect to take in your program

- Canadian Healthcare Regulations and Compliance
- Essential Management Skills for the Evolving Healthcare System
- Future Ready Healthcare Systems: Mastering Change Management
- The Future of Healthcare: AI, ML and System Integration
- Elevating Healthcare Standards: Leading Quality and Safety in Practice
- Leadership Coaching and Collaboration for Healthcare Leaders

Admission requirements

This program is currently only available to international students.

Program eligibility

Postsecondary diploma, advanced diploma or degree.

or

Demonstrated competence through educational experience and/or related work experience.*

Applicant selection

*Applicants who apply with an unrelated postsecondary credential or work experience will need to submit extra information that outlines how you are prepared for this program. The details of this submission and how to submit can be found in your applicant portal.

Applicants who do not meet the admission requirements for this program will be assessed and advised individually and may be considered for other, related programs.

International applicants

- Official postsecondary transcripts, indicating courses completed to date, and credential must be submitted at the time of application. In case the transcripts/certificates are not in English, note that these documents must be accompanied by a notarized, official translation into English. Translated copies must also be accompanied by a copy of the original transcript.
- International applicants need to follow the international application process.

English language proficiency

All applicants whose first language is not English must meet Sheridan's English proficiency requirements.

Refer to the website for full admission requirements.

How to apply:

5 easy steps

- 1 Find your program
- 2 Check the admission requirements
- 3 Apply online
- 4 Submit your documentation
- 5 Accept your offer

Ready to get started?

sheridancollege.ca/apply



International students

Find out more about...

- Post-graduation work permit (PGWP) eligibility
- Admission requirements
- English language proficiency requirements
- Fees and financial aid
- Provincial Attestation Letters (PALs)

sheridancollege.ca/international