Sheridan

Healthcare Administration and Service Management

Ontario College Graduate Certificate | 2 years / 1 year | Field Placement
Davis Campus (Brampton)

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A modern approach to healthcare management education.

Make a meaningful impact in Canadian healthcare

In this applied program, you'll develop essential skills in leadership, operations and digital health technologies related to Canada's evolving healthcare system. When you graduate, you'll be able to innovate new solutions, manage operations more effectively and optimize team performance — ultimately improving staff well-being, service delivery and patient outcomes on a sustainable scale.

A holistic understanding of healthcare

You'll explore:

- Canadian healthcare systems, funding structures, regulations and policy.
- Patient-centred service management and delivery.
- Ethical and informed decision-making using data analytics, AI tools and emotional intelligence.
- How identity and systemic inequalities affect healthcare.
- The psychology of change and change management.

Apply your skills in class

Gain the academic knowledge and hands-on experience to manage complex healthcare environments effectively. This program blends traditional lectures with interactive discussions, practical labs, clinical simulations and real-world case studies — plus 392 hours of field placement where you'll work with an experienced healthcare leader on a specific project to address a critical challenge.

Career opportunities

There's a significant demand for healthcare administrators and managers throughout Canada, due to an aging population and the complexities of modern healthcare delivery. With new technologies that continue to evolve the way healthcare is delivered, this demand is expected to keep rising. You'll graduate ready for a role as a manager, director, coordinator or team lead.

You might find roles in areas such as:

- Long-term and residential care
- Public health
- Community health organizations (family health, urgent care clinics, walk-in clinics)
- Private healthcare enterprises
- Ambulatory healthcare services and outpatient clinics

Courses

Some of the courses you can expect to take in your program

- Canadian Healthcare Regulations and Compliance
- Essential Management Skills for the Evolving Healthcare System
- Future Ready Healthcare Systems: Mastering Change Management
- The Future of Healthcare: AI, ML and System Integration
- Elevating Healthcare Standards: Leading Quality and Safety in Practice
- Leadership Coaching and Collaboration for Healthcare Leaders

Fees

Fees displayed are for the first 2 academic semesters and include tuition, health insurance and ancillary charges. These are estimates only; subject to change. See website for details.

For Canadian students

- $5,021.04 CAD

For international students

- $21,482.75 CAD

How to apply:

5 easy steps

1. Find your program
2. Check the admission requirements
3. Apply online
4. Submit your documentation
5. Accept your offer

Ready to get started?

sheridancollege.ca/apply



International students

Find out more about...

- Post-graduation work permit (PGWP) eligibility
- Admission requirements
- English language proficiency requirements
- Fees and financial aid
- Provincial Attestation Letters (PALs)

sheridancollege.ca/international

Admission requirements

Program eligibility

Postsecondary diploma, advanced diploma or degree in a healthcare field or an equivalent field.

OR

Demonstrated competence through 3–5 years of relevant professional work/volunteer and/or life experience.*

Applicant selection

Eligible applicants will be selected on the basis of previous academic achievement and related courses, and/or demonstrated experience.

Applicants with postsecondary education outside of the fields identified and/or with demonstrated competence will be asked to submit the following information to determine eligibility:

- Cover Letter (one page maximum):
  - Describe your personal or professional career goals and explain how this specific program at Sheridan will help you achieve those goals.
  - Please highlight any professional, academic or volunteer experience that directly relates to the program you are applying for.
- Résumé
  - Outline your academic background and include related work and/or unpaid/volunteer work experience.
  - Please ensure your resume highlights any experience relevant to your chosen program.

Résumé formats vary by country. Applicants must ensure their documents follow Canadian format and standards. For more information, see: “How do I create a Canadian-style resume?”

The Office of the Registrar will update your application in the Sheridan Application Portal to let you know if a résumé submission is required.

Applicants who do not meet the admission requirements for this program will be assessed and advised individually and may be considered for other, related programs.

English language proficiency

All applicants whose first language is not English must meet Sheridan’s English proficiency requirements.

Academic integrity

By submitting your admission requirements, you are agreeing to comply with Sheridan's Academic Integrity Policy.

Refer to the website for full admission requirements.