

Business Analysis and Process Management



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Ontario College Graduate Certificate | 1 year | Optional Coop
Hazel McCallion Campus (Mississauga) / Virtual (Online)



Gain in-demand skills to help employers improve operational efficiency.

Things you'll do and learn

- Develop business processes to achieve organizational goals.
- Integrate appropriate technologies for analysis and development of business processes.
- Create sound business arguments, using financial and cost analysis to justify any process change.
- Use SAP enterprise resource planning software (Sheridan is a member of the SAP University Alliances program).

Innovative learning

- Case Studies: allow you to explore practical situations in a structured learning environment.
- Industry Project: As part of a small consulting team, you'll tackle a real business problem with a client company.
- Co-op: At the end of the academic portion of the program, you may apply to participate in a work term to gain further hands-on experience.

Accredited program

The Business Analysis and Process Management graduate certificate is affiliated with the International Institute of Business Analysts (IIBA). The program focuses on manufacturing, supply chain, financial services and health care industries, in both the public and private sectors.

Career opportunities

As a graduate of Sheridan's Business Analysis and Process Management program, you'll have gained skills that are highly valued by employers in Canada, the United States and Europe.

Here are some jobs you might find:

- Business Analyst
- Project Manager
- Business Process Analyst
- Supply Chain Analyst
- Change Management Specialist
- Global Process Architect
- Operations Planner
- Process Adviser or Analyst

Courses

Some of the courses you can expect to take in your program

- Applied Financial Analysis
- Business Processes
- Corporate Responsibility
- Operations Management
- Public Sector Case Studies
- Supply Chain Case Studies

Fees

Fees displayed are for the first 2 academic semesters and include tuition, health insurance and ancillary charges. These are estimates only; subject to change. See website for details.

For Canadian students

- \$6,545.50 CAD

For international students

- \$21,244.50 CAD

How to apply:

5 easy steps

- 1 Find your program
- 2 Check the admission requirements
- 3 Apply online
- 4 Submit your documentation
- 5 Accept your offer

Ready to get started?

sheridancollege.ca/apply



International students

Find out more about...

- Post-graduation work permit (PGWP) eligibility
- Admission requirements
- English language proficiency requirements
- Fees and financial aid
- Provincial Attestation Letters (PALs)

sheridancollege.ca/international

Admission requirements

Program eligibility

- Postsecondary 3-year advanced diploma or
- Postsecondary 3- or 4-year degree

Or

- Postsecondary 2-year diploma* and/or
- Demonstrated competence through educational experience and/or related work experience*

Applicant selection

*Applicants who apply with a postsecondary 2-year diploma or work experience will be requested to submit a supplemental admission requirement (submission), which includes details of related work experience, and a cover letter, which summarizes your career goals and reasons for wanting to take this program. The Office of the Registrar will update your application in the Sheridan Application Portal to let you know if a submission is required.

Eligible applicants will be selected based on previous academic achievement or academic achievement and the supplemental submission.

Domestic applicants

- Postsecondary transcripts indicating courses completed to date must be submitted to ontariocolleges.ca at the time of application.
- Domestic applicants with education outside of Canada must have their transcripts assessed for equivalency through ICAS or WES. A comprehensive (course-by-course) post-secondary credential assessment is required.
- Private career college courses and/or credentials are not acceptable as admission requirements for Sheridan programs.

International applicants

- Official postsecondary transcripts, indicating courses completed to date, and credential must be submitted at the time of application. In case the transcripts/certificates are not in English, note that these documents must be accompanied by a notarized, official translation into English. Translated copies must also be accompanied by a copy of the original transcript.
- International applicants need to follow the international application process.

English language proficiency

All applicants whose first language is not English must meet Sheridan's English proficiency requirements.

Applicants who do not meet the admission requirements for this program may be advised individually regarding other related programs.

Refer to the website for full admission requirements.